Student Guidebook
Academic Year 2020 / 2021
A publication of Student Affairs Office (SAO)
# Table of Contents

## USEFUL WEBSITES AT A GLANCE

III

## INTRODUCTION

1
- Welcome Message
- About Nanyang Technological University, Singapore
- About Student Affairs Office
- About U.n.I
- About Singapore
- About Jurong Neighbourhood

2

## GETTING AROUND

7
- Getting around Singapore and the NTU Main Campus
- Getting to the NTU Main Campus
- Getting to the Novena Campus

8

## INCLUSION AND INTEGRATION

9
- Accessible Education
- Inclusion & Integration
- Scholar Engagement

9

## RESIDENTIAL EDUCATION

10
- RE @ NTU
- Hall Councils and Activities

10
<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>STUDENT COMMUNITY ENGAGEMENT</strong></td>
<td>11</td>
</tr>
<tr>
<td>Lead</td>
<td>11</td>
</tr>
<tr>
<td>Learn</td>
<td>12</td>
</tr>
<tr>
<td>Live</td>
<td>12</td>
</tr>
<tr>
<td><strong>STUDENT DEVELOPMENT</strong></td>
<td>13</td>
</tr>
<tr>
<td>Student Organisations</td>
<td>13</td>
</tr>
<tr>
<td><strong>STUDENT LEADERSHIP</strong></td>
<td>14</td>
</tr>
<tr>
<td>Student Leadership Development Programme</td>
<td>14</td>
</tr>
<tr>
<td><strong>EMERGENCY HOTLINES AND USEFUL CONTACTS</strong></td>
<td>15</td>
</tr>
</tbody>
</table>
## Useful Websites at a Glance

<table>
<thead>
<tr>
<th>CONTENTS</th>
<th>WEBSITE URL</th>
</tr>
</thead>
<tbody>
<tr>
<td>List of Colleges and Schools</td>
<td><a href="http://www.ntu.edu.sg/academics/Pages/CollegesSchools.aspx">www.ntu.edu.sg/academics/Pages/CollegesSchools.aspx</a></td>
</tr>
<tr>
<td>List of Autonomous Institutes</td>
<td><a href="http://www.ntu.edu.sg/Academics/Pages/InstitutesAndCentres.aspx">www.ntu.edu.sg/Academics/Pages/InstitutesAndCentres.aspx</a></td>
</tr>
<tr>
<td>Student Affairs Office (SAO)</td>
<td><a href="http://www.ntu.edu.sg/SAO">www.ntu.edu.sg/SAO</a></td>
</tr>
<tr>
<td>Discover more about Singapore</td>
<td><a href="http://www.visitsingapore.com">www.visitsingapore.com</a></td>
</tr>
<tr>
<td>Discover more about Jurong</td>
<td><a href="http://www.jld.sg/">https://www.jld.sg/</a></td>
</tr>
<tr>
<td>Campus Map</td>
<td><a href="http://www.ntu.edu.sg/SAO/WhoWeAre/InI/Student_integration/Pages/Adapt-and-Embrace-Cultural-Diversity.aspx">http://www.ntu.edu.sg/SAO/WhoWeAre/InI/Student_integration/Pages/Adapt-and-Embrace-Cultural-Diversity.aspx</a></td>
</tr>
<tr>
<td>Interactive Campus Map</td>
<td><a href="http://maps.ntu.edu.sg/maps">maps.ntu.edu.sg/maps</a></td>
</tr>
<tr>
<td>Services provided by Fullerton Health @ NTU</td>
<td><a href="http://www.ntu.edu.sg/has/Serv/Pages/MedicalClinic.aspx">www.ntu.edu.sg/has/Serv/Pages/MedicalClinic.aspx</a></td>
</tr>
<tr>
<td>List of private clinics</td>
<td><a href="http://www.singhealth.com.sg/rhs/Pages/Find-a-GP.aspx">www.singhealth.com.sg/rhs/Pages/Find-a-GP.aspx</a></td>
</tr>
<tr>
<td>Nearby government hospitals</td>
<td><a href="http://www.ntu.edu.sg/SAO/WhoWeAre/InI/Student_Care/Your-Health-and-Safety">http://www.ntu.edu.sg/SAO/WhoWeAre/InI/Student_Care/Your-Health-and-Safety</a></td>
</tr>
<tr>
<td>Accessible Education Unit (AEU)</td>
<td><a href="http://www.ntu.edu.sg/SAO/WhoWeAre/InI/AccessibleEducation">https://www.ntu.edu.sg/SAO/WhoWeAre/InI/AccessibleEducation</a></td>
</tr>
<tr>
<td>Inclusion &amp; Integration</td>
<td><a href="http://www.ntu.edu.sg/SAO/WhoWeAre/InI/Student_integration">https://www.ntu.edu.sg/SAO/WhoWeAre/InI/Student_integration</a></td>
</tr>
<tr>
<td>Scholar Engagement</td>
<td><a href="http://www.ntu.edu.sg/SAO/WhoWeAre/InI/ScholarEngagement">http://www.ntu.edu.sg/SAO/WhoWeAre/InI/ScholarEngagement</a></td>
</tr>
<tr>
<td>List of Student Organisations and activities</td>
<td><a href="http://www.ntu.edu.sg/SAO/WhoWeAre/StudentOrganisations/StudentOrganisations">https://www.ntu.edu.sg/SAO/WhoWeAre/StudentOrganisations/StudentOrganisations</a></td>
</tr>
<tr>
<td>Sports and Games available in NTU</td>
<td><a href="http://www.ntu.edu.sg/SAO/OverseasExposureProgrammeVideoGallery">https://www.ntu.edu.sg/SAO/OverseasExposureProgrammeVideoGallery</a></td>
</tr>
<tr>
<td>Collaborative overseas community projects</td>
<td><a href="http://www.ntu.edu.sg/sasd/communityengagement">www.ntu.edu.sg/sasd/communityengagement</a></td>
</tr>
<tr>
<td>Student Community Engagement</td>
<td><a href="http://www.ntu.edu.sg/re/aboutus/HC">www.ntu.edu.sg/re/aboutus/HC</a></td>
</tr>
<tr>
<td>RE @ NTU</td>
<td><a href="http://www.ntu.edu.sg/re">www.ntu.edu.sg/re</a></td>
</tr>
<tr>
<td>Hall Councils and Activities</td>
<td><a href="http://www.ntu.edu.sg/re/aboutus/HC">http://www.ntu.edu.sg/re/aboutus/HC</a></td>
</tr>
<tr>
<td>Services provided by One Stop @ SAC</td>
<td><a href="http://www.ntu.edu.sg/OneStop/OurServices">https://www.ntu.edu.sg/OneStop/OurServices</a></td>
</tr>
</tbody>
</table>
CONTENTS

Immigration matters
Insurance schemes
Part-time Employment
Appointment for counselling services
Peer Helping Programme
List of self-help resources by University Wellbeing Centre (UWC)
Apply for a Student’s Pass
Make housing arrangements in NTU
Sign up for Inclusion and Integration activities
Activate network and Office 365 EDU account
List of useful contacts

WEBSITE URL

https://www.ntu.edu.sg/OneStop/OurServices/Immigration
https://www.ntu.edu.sg/OneStop/OurServices/Insurance
https://www.ntu.edu.sg/OneStop/OurServices/Part-Time_Employment
www.ntu.edu.sg/studentwellbeing/ourservices/counselling/Pages/MakingAppointment.aspx
www.ntu.edu.sg/studentwellbeing/PeerHelping
www.ntu.edu.sg/studentwellbeing/SelfHelp/students
https://www.ntu.edu.sg/OneStop/OurServices/Immigration/STP
www.ntu.edu.sg/Freshmen/FreshmenGuide/Pages/StudentAccommodation.aspx
https://www.ntu.edu.sg/SAO/WhoWeAre/InI/Student_integration/Pages/Adapt-and-Embrace-Cultural-Diversity.aspx
https://ts.ntu.edu.sg/sites/CITS/homepage/NewUsers/NewStudent/Pages/Student-Accounts.aspx
www.ntu.edu.sg/AboutNTU/contactntu/Pages/unicontactinfo.aspx
WELCOME MESSAGE

A warm welcome to Nanyang Technological University, Singapore (NTU Singapore).

Thank you for choosing us as your partner in this knowledge-driven journey. I believe that your student experience and campus life in NTU Singapore will be one of significant personal growth, discovery and learning.

NTU is a cosmopolitan residential campus. In this microcosm of the world, you will meet talented and dynamic students, professors and researchers from over 100 nationalities. You will engage in thought-provoking and energising discussions with brilliant minds - from Nobel Laureates to National Geographic adventurers - as part of your learning beyond the curriculum. Immerse yourself in state-of-the-art teaching, learning and leisure facilities whose striking contemporary architecture further seals the university's reputation as a centre for cutting-edge technology, research and engineering. Experience the beauty, charm and abundant wildlife in this beautiful campus, frequently listed as among the Top 10 most photogenic university campuses in the world.

The Student Affairs Office is your partner to help you navigate your university life as a student. We strive to facilitate meaningful engagement among members of the NTU community, while promoting your personal growth through the development of life skills from a plethora of student-led activities, student leadership development initiatives, residential hall programmes, inclusion and integration activities, student community engagement and mental wellness programmes. You can look forward to forging strong bonds and friendships that open doors to new cultures, fresh ideas and diverse yet unique perspectives. As a community that embraces cultural diversity and inclusivity, we provide resources to support students of different abilities to ensure that all feel included, welcome, and valued.

I invite you to read more about Who we are and What we do to support you in your educational endeavors.

Best wishes for a memorable and rewarding NTU Experience!

Ms Tan Siok San
Director, Student Affairs Office
Student and Academic Services Department
Nanyang Technological University, Singapore, a research-intensive public university, has 33,000 undergraduate and postgraduate students in the colleges of Business, Engineering, Humanities, Arts and Social Sciences, Science and its Interdisciplinary Graduate School. NTU’s Lee Kong Chian School of Medicine was established jointly with Imperial College London.

For a complete list of Colleges and Schools within NTU, visit: www.ntu.edu.sg/academics/Pages/CollegesSchools.aspx

AUTONOMOUS INSTITUTES

NTU is also home to world-class autonomous institutes such as the National Institute of Education, S. Rajaratnam School of International Studies, Nanyang Environment and Water Research Institute, Energy Research Institute, Earth Observatory of Singapore and Singapore Centre on Environmental Life Sciences Engineering.

For a complete list of autonomous institutes and centres within NTU, visit: www.ntu.edu.sg/Academics/Pages/InstitutesAndCentres.aspx

GLOBAL RANKING

13th in the world
QS World University Rankings 2020

1st among the world’s best young universities
QS Top 50 Under 50
2015 – 2020

Top 10 Most Photogenic Universities in the World
ABOUT STUDENT AFFAIRS OFFICE

The Student Affairs Office (SAO) is committed to supporting undergraduate and graduate students, as well as the University community on various aspects of student life. It offers a wide range of services across various units comprising Inclusion and Integration, Student Development, Student Leadership and Residential Education.

To find out more about the Student Affairs Office, visit: www.ntu.edu.sg/SAO.
ABOUT U.N.I

NTU boasts a diverse community with the gathering of different experiences, cultures, and ways of life. Together, we can learn and embrace these differences to create a community that is rich, unique, and inclusive for everyone. Hence the “U.n.l” prefix:

_U.n.l stands for You and I, together as a community, we embrace social integration and inclusivity in NTU_

As a new student, we warmly invite you to join us in embracing an inclusive and multicultural mindset. Let us embark on this together as a community!
ABOUT SINGAPORE

A gateway to Asia and beyond, Singapore is a nation full of vigour and a cosmopolitan city brimming with possibilities. We are home to a bustling Central Business District (CBD), a famous shopping street, a thriving arts and entertainment scene, lively dining and drinking spots, and many must-see attractions. Our rich culture and heritage inspire us, while the future promises to be exciting. [1]

Although the official language of Singapore is Malay, English is used as the main language of instruction and communication amongst the four major races – namely, Malay, Indian, Chinese and Eurasian. Each ethnic community offers a different perspective of life in Singapore in terms of culture, religion, food and language.

EXPERIENCE SINGAPORE

Being a multi-racial, multi-ethnic and multi-religious society, Singapore is as culturally diverse as it is cohesive. Beyond the history, culture, people, shopping and food, there are many more facets to Singapore’s thriving cityscape for you to discover. These can only be experienced as you immerse yourself in the exploration of this once fishing village turned cosmopolitan city.

To discover more about Singapore, visit www.visitsingapore.com.

ABOUT JURONG NEIGHBOURHOOD

Located just a stone's throw from NTU, the Jurong West neighbourhood is one of most frequented places by the NTU community. It is the largest estate in the western region of Singapore, complete with shopping malls, amenities, and residential buildings that house more than 260,000 residents.

The populous urban town that we see today used to be a mangrove swamp a few decades ago. Jurong started from humble beginnings in 1961 when the government levelled the swampland with soil from the surrounding low hills and developed the area into a bustling industrial estate. Low-cost housing and core amenities were subsequently constructed to attract businesses and fuel the estate's expansion. By the early 2000s, Jurong West had grown into a self-sufficient satellite town with modern recreational facilities, complete with libraries, shopping malls, sports complexes, tourist attractions, and public transportation systems.

While there are many exciting new plans lined-up for the future of Jurong under the 2008 Urban Redevelopment Authority (URA) of Singapore's masterplan, the present-day experience is just as interesting and enjoyable in many ways.

To discover more about the Jurong neighbourhood, visit https://www.jld.sg/
GETTING AROUND SINGAPORE AND THE NTU MAIN CAMPUS

CAMPUS MAP

The Campus Map provides key information for you to navigate around Singapore and the NTU Main Campus. It features the NTU Main Campus Map, directory of major landmarks within NTU, NTU Shuttle Bus routes, modes of public transportation, emergency hotlines, and the MRT train system map.

To access the Campus Map, visit https://www.ntu.edu.sg/SAO/WhoWeAre/InI/Student_integration/Pages/Adapt-and-Embrace-Cultural-Diversity.aspx

INTERACTIVE CAMPUS MAP

The new Interactive Campus Map enables you to locate lecture theatres, tutorial rooms, buildings and landmarks within the NTU Main Campus, and also to find directions between places easily. You may also print the map or save the link of a particular location or direction for future reference. Google Street View and NTU Shuttle Bus routes are also integrated into the map. Best of all, it works on your mobile devices too.

To access the Interactive Campus Map, visit maps.ntu.edu.sg/maps

SHUTTLE BUS

Four shuttle bus routes serve the NTU Main Campus. Campus Loop – Blue (CL-B), Campus Loop – Red (CL-R), and Campus Loop – Yellow (CL-Y) circle the campus with Campus Rider (CR) venturing off-campus to and from Pioneer MRT station. On weekends and holidays, Campus Rider (CR) is substituted by Campus Weekend Rider (CWR), which includes an extended route.

To find out more about the shuttle bus services, visit www.ntu.edu.sg/has/Transportation/Pages/GettingAroundNTU.aspx
NTU MAIN CAMPUS

BY MRT AND BUS

The nearest MRT train stations are Boon Lay (EW27) and Pioneer (EW28) on the East West Line.

From Boon Lay station, make your way to the adjacent bus interchange within the ground floor of the Jurong Point shopping mall. Services 179, 179A, and 199 will take you into the NTU Main Campus.

From Pioneer station, you can hop on the NTU Campus Rider (CR) shuttle bus that stops in front of Blk 649A, Jurong West Street 61.

FROM CHANGI AIRPORT

Take an MRT train from Changi Airport (CG2), transfer at Tanah Merah (EW4) and take the west-bound train all the way to Boon Lay (EW27) or Pioneer (EW28).

NOVENA CAMPUS

BY MRT

The nearest MRT train station is Novena (NS20) on the North South Line.

From Novena station, make your way to Tan Tock Seng Hospital (TTSH) along the underground pathway of the MRT station. Once inside TTSH, walk through TTSH Annex 2 and Communicable Disease Centre 2. Cross the road to Lee Kong Chian School of Medicine.

BY BUS

Buses that stop outside various locations that are near to Lee Kong Chian School of Medicine:

- National Skin Centre: 21, 124
- Kuang Chee Tng Buddhist Association: 21, 124, 518, 518A
- Novena MRT station: 21, 56, 131, 141, 166, 851, 980

FROM CHANGI AIRPORT

Take an MRT train from Changi Airport (CG2), transfer at Tanah Merah (EW4), transfer once more at City Hall (EW13/NS25), and take the north-bound train to Novena (NS20).
**ACCESSIBLE EDUCATION**

The Accessible Education Unit (AEU) promotes a culture of inclusiveness throughout the University to empower students with disabilities and special needs to realise their fullest potential. AEU, in collaboration with the NTU community, provides a range of professional guidance and advice services to students with disabilities and special needs, which may include accommodations to facilities and curriculum.

To learn more about events and services provided by AEU, visit [www.ntu.edu.sg/SAO/WhoWeAre/InI/AccessibleEducation](http://www.ntu.edu.sg/SAO/WhoWeAre/InI/AccessibleEducation)

**INCLUSION & INTEGRATION**

NTU is a cosmopolitan and international University with over 100 nationalities amongst its faculty, staff, and students. Here at NTU, a wide range of inclusion and integration activities such as U.n.I Friends programme and community involvement programs are organised for students of all levels to embrace social integration and inclusivity within the NTU community.

To learn more about the various inclusion and integration activities in NTU, visit [www.ntu.edu.sg/SAO/WhoWeAre/Inl](http://www.ntu.edu.sg/SAO/WhoWeAre/Inl)

**SCHOLAR ENGAGEMENT**

The ASEAN Scholarship and the NTU Science and Engineering Scholarship are offered to international undergraduate students who demonstrate exceptional academic performance and other achievements. Besides excelling in academia, NTU scholars are also encouraged to develop themselves holistically by engaging in learning beyond the curriculum.

To learn more about Scholar Engagement, visit [www.ntu.edu.sg/SAO/WhoWeAre/Inl/ScholarEngagement](http://www.ntu.edu.sg/SAO/WhoWeAre/Inl/ScholarEngagement)
RE @ NTU

In NTU, learning continues beyond the four walls of the classroom, lecture theatre, and laboratory. For undergraduates living on campus, Residential Education offers a wealth of exciting activities hosted by the halls of residence, which are available to all hall residents. To complement these programmes, learning spaces have been set up to encourage creativity and interdisciplinary learning. The themes and activities covered by each learning space are also shared among hall clusters.

To find out more about RE @ NTU, visit http://www.ntu.edu.sg/re

HALL COUNCILS AND ACTIVITIES

Each hall of residence elects a set of Hall Council officers each academic year. These student leaders take up the mantle of duties and responsibilities to serve their respective hall residents in all aspects of hall living such as social activities, community engagement, sports, and everything else that contributes to student life in NTU.

To find out more about hall councils and activities, visit http://www.ntu.edu.sg/re/aboutus/HC
Here’s your chance to make a difference by participating in a wide range of Student Community Engagement programmes available in NTU. Student Community Engagement aims to empower you to make a difference through positive social actions. You will be given access to opportunities such as grants for ground-up initiatives and social entrepreneurship efforts, internships at non-profit organisations, and training programmes to develop community leadership skills.

As a student, you play a critical role in building a better world for yourself and the community. Take part in making a difference today.

**LEAD**

Have a business idea and want to start your very own social enterprise? Why not consider the CoLab4Good Fund for Social Enterprises?

Start a project with support from the CoLab4Good Fund for Community Projects, to help a community in need.
LEARN

Complete your attachment at non-profit organisations and social enterprises with the support of the Social Impact Internship Stipend.

Look out for Volunteer 360 Experiences (#V360) that provide opportunities to explore Singapore’s hidden communities. Past activities include a tour to Semakau Landfill as well as a guided tour of the Enabling Village.

Take part in #THEFORGOODSESSIONS, a curated programme that seeks to inspire students to develop a sense of social awareness and passion for community initiatives. Past editions include Business For Good, Design For Good and Engineer For Good.

LIVE

Join weekly volunteer programmes spearheaded by the NTU Welfare Services Club (WSC) that serve the young, elderly, underprivileged, and persons with special needs in areas such as the arts, education, environment and sports across Singapore.

Participate in Overseas Community Engagement Programme which covers the ASEAN region and beyond. To learn more about these projects, visit http://www.ntu.edu.sg/SAO/OverseasExposureProgrammeVideoGallery


To find out more about Student Community Engagement activities, visit https://www.ntu.edu.sg/sasd/communityengagement/
STUDENT ORGANISATIONS

Participation in co-curricular activities provides students with the opportunity to develop creativity, communication, integrity, leadership and social responsibility through experiential learning outside the classroom. Choose from close to 120 student organisations, activities include representation in the Students’ Union, performing arts, specialised interests such as photography, visual arts, astronomy, fishing and mind games (International Chess, Contract Bridge and Weiqi).

To find out more about the student organisations and their activities, visit https://www.ntu.edu.sg/SAO/WhoWeAre/StudentOrganisations/StudentOrganisations/Pages/home.aspx

For sport enthusiasts, NTU also offers a wide variety of physical and mental sports such as ball games, racquet games, field sports, martial arts, adventure and water sports.

To find out more about the sports and games available in NTU, visit https://www.ntu.edu.sg/SAO/WhoWeAre/StudentSports
Leadership is the ability to inspire and influence others to contribute towards a common goal. In a work setting, this can mean directing colleagues with a strategy to meet organisation needs. In a school setting, this can mean spreading knowledge and influencing decisions to improve academic and student life.

In NTU, we believe that our student leaders are core to a vibrant university life. Not only do they play a role in shaping the culture of the student experience, but also possess the ability to amplify impact.

The Student Affairs Office runs a Student Leadership Development Programme (SLDP) that aims to help students gain insights into leadership traits and skillsets, and hone these for future success.

The SLDP framework comprises three levels of online and experiential learning:

- Foundational Leadership
- Emergent Leadership
- Impactful Leadership

Students will benefit from attaining desired learning outcomes such as:
1. Recognising various leadership styles and competencies;
2. Gaining a heightened sense of self-awareness of personal strengths and weaknesses;
3. Communicating and engaging more effectively in a team setting; and
4. Exhibiting greater understanding of current issues to make positive sustainable impact in the community.

We encourage you to come prepared to learn, unlearn and relearn, so that you can quickly respond and adapt to the demands of a rapidly changing world. The responsibility lies with you - to chart your own growth and mindfully reflect on progress made.
# Emergency Hotlines and Useful Contacts

<table>
<thead>
<tr>
<th>Types of Needs</th>
<th>Agency</th>
<th>Contact information</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Medical or Fire Emergencies</strong></td>
<td>NTU Campus Security Division (24-hours)</td>
<td>6790 5200</td>
</tr>
<tr>
<td></td>
<td>Fire or emergency ambulance (24-hours)</td>
<td>995</td>
</tr>
<tr>
<td></td>
<td>Non-emergency ambulance (24-hours)</td>
<td>1777</td>
</tr>
<tr>
<td></td>
<td>Fullerton Health @ NTU</td>
<td>6793 6974 / 6793 6828</td>
</tr>
<tr>
<td><strong>Security Emergencies</strong></td>
<td>NTU Campus Security Division (24-hours)</td>
<td>6790 5200</td>
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<tr>
<td></td>
<td>Police (24-hours)</td>
<td>999</td>
</tr>
<tr>
<td></td>
<td>SMS – if you can’t talk (24-hours)</td>
<td>71999</td>
</tr>
<tr>
<td></td>
<td>Nanyang Neighbourhood Police Centre</td>
<td>6792 9999</td>
</tr>
<tr>
<td><strong>Mental Wellbeing Emergencies</strong></td>
<td>University Wellbeing Centre (office hours)</td>
<td>6790 4462</td>
</tr>
<tr>
<td></td>
<td>University Wellbeing Centre (after office hours)</td>
<td>9721 1637</td>
</tr>
<tr>
<td><strong>Nearest Government Hospitals to NTU Main Campus</strong></td>
<td>Ng Teng Fong General Hospital (NTFGH) (24-hours)</td>
<td>6716 2000</td>
</tr>
<tr>
<td></td>
<td>National University Hospital (NUH) (24-hours)</td>
<td>6779 5555 / 6772 5000</td>
</tr>
<tr>
<td><strong>Nearest Government Hospital to Novena Campus</strong></td>
<td>Tan Tock Seng Hospital (TTSH) (24-hours)</td>
<td>6256 6011 / 6357 8754</td>
</tr>
<tr>
<td><strong>Fault Reporting and Security</strong></td>
<td>Office of Development and Facilities Management (ODFM) (24-hours)</td>
<td>6790 4777</td>
</tr>
<tr>
<td><strong>Letter of Guarantee (LOG)</strong></td>
<td>Letter of Guarantee (LOG) insurance–Raffles Health Insurance Pte Ltd</td>
<td>6812 6666</td>
</tr>
<tr>
<td><strong>IT Services Helpdesk</strong></td>
<td>Centre for IT Services (CITS)</td>
<td>6790 4357</td>
</tr>
<tr>
<td><strong>Housing Matters</strong></td>
<td>Office of Housing and Auxiliary Services</td>
<td>6790 5155</td>
</tr>
</tbody>
</table>

For a list of other useful contacts, visit [www.ntu.edu.sg/AboutNTU/contactntu/Pages/unicontactinfo.aspx](http://www.ntu.edu.sg/AboutNTU/contactntu/Pages/unicontactinfo.aspx)