

COURSE OUTLINE

Course Code / Title : HA2009 The Making of E-government

Pre-requisites : HA1003

No. of AUs. : 3

Contact Hours : 39

Course Aims

Since the early 1990s, the Internet has been viewed as an increasingly essential tool to improve public sector performance, stimulate economic growth and facilitate better governance. Many governments worldwide have invested heavily in e-government implementation in order to realize the transformative potential of e-government. In the context of a changing world, the challenges facing governments have increased. Governments are under mounting pressure to strengthen their governing capacities and foster future growth and stability. In an era of crisis and uncertainty, the study of e-government has become more necessary and important than ever before.

The aims of this course are to enable you to gain both theoretical and empirical knowledge of e-government, and to equip you with critical thinking and problem-solving skills to examine key issues in e-government.

Intended Learning Outcomes (ILO)

By the end of the course, you should be able to:

1. Apply concepts of e-government, m-government and smart cities to different countries.
2. Compare government websites across countries using three models of interaction.
3. Identify factors that can facilitate or impede the development and implementation of e-government, for example, m-government, e-democracy, e-health, and smart cities.
4. Evaluate the impact of information and communication technologies on government, economy and society.

Course Content

- Network society
- Stages of e-government
- Three models of interaction
- Leadership and stakeholder theories
- Digital divide
- Mobile government (M-government)

- E-voting
- Smart cities
- Digital health
- Cybersecurity
- Frontier technologies and sustainable development

Course Assessment

CA1 - Presentation and Discussion : 20%

CA2 - Take-home assignment : 5%

CA3 - Essay Assignment : 25%

Final Examination : 50%

Total -----
100%