

Yee Xianfang Jolene

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WORK EXPERIENCE

Ren Ci Hospital

Mar 2021 to Present

Music Therapist

- Spearheaded the conceptualization, design, and implementation of a comprehensive music therapy referral system aimed at building the service and growing the music therapy team in Ren Ci.
- Developed and implemented evidence-based music therapy protocols, resulting in measurable improvements in physical and emotional well-being, cognitive function, social interaction.
- Initiated and led diverse music therapy groups tailored to address the unique needs of staff wellness and specific patient populations, including chronic lung and cardiac conditions, dementia, palliative care, disorders of consciousness, stroke, mental health and geriatric.
- Regularly evaluated and adapted group activities to ensure ongoing relevance and effectiveness, demonstrating a commitment to continuous improvement in patient care.
- Collaborated with interdisciplinary healthcare teams to integrate music therapy seamlessly into comprehensive patient care plans.

MAKAN KAKI SG

June 2018 to Jan 2019

Marketing Executive (Full-Time)

- Brainstorm and create attractive content daily for social media platforms and videos
- Efficiently managed and scheduled social media postings, significantly increasing the reach and engagement

Operations Coordinator (Full-Time)

- Efficiently managed productions, significantly reducing the time gap and ensuring order

Ground Staff (Part-Time)

- Buy, pack and deliver food items to customers upon their orders

SINGAPORE MANAGEMENT UNIVERSITY

Apr to Nov 2018

Research Assistant (Part-Time)

- Collected data meticulously by conducting experiments with young children
- Analysed collected data efficiently and effectively

THIR.ST

May to Aug 2017

Writing Intern (Full-Time)

- Created meaningful and impactful content daily, attracting substantial young adults
- Efficiently managed productions, significantly reducing the time gap and ensuring order

RELINK PTE LTD

Dec 2015 to June 2016

Customer Service (Part-Time)

- Effectively revamped and implemented a new buying process, significantly reducing the delivery and processing time

TRANSIENT WORKERS COUNT TOO

June to Dec 2016

Assistant Interview Manager (Internship)

- Conducted interviews with migrant workers and manage interviewers to reach the goal of having 120 recorded interviews in 2 months
- Summarised 500 case records in 5 days to collate quantitative data relating to Labour Court Research Project

PLACEMENT AND ATTACHMENT EXPERIENCES

Assisi Hospice

Sep to Dec 2020

Music Therapy Student Placement (Semester 4)

- Conducted biweekly group music therapy sessions for daycare patients with palliative conditions to facilitate expression and socialization using a community music therapy approach
- Arranged and carried out preparation of scores, note allocation and rehearsals for the hand chimes senior choir, made up of daycare patients, to perform for Assisi's Christmas celebration
- Supervised by a certified music therapist to use a variety of music therapy techniques, including drum circle, with community music therapy framework to meet patients' needs, particularly in the daycare facility

Fei Yue Community Services (Youth Division)**Aug to Nov 2020****Music Therapy Student Online Placement (Semester 4)**

- Worked collaboratively with the YouthGo! team to plan individual and group music therapy services
- Conducted telehealth assessment visits, plan treatment plans and lead individual music therapy sessions for delinquent youths to meet their individualised needs
- Presented on the effects of music therapy on delinquent youths and how workers can incorporate music into their work

Assisi Hospice**Jan to Feb 2020****Music Therapy Student Placement (Semester 3)**

- Conducted assessment visits, plan treatment plans and lead individual music therapy sessions for inpatients with palliative conditions to meet their individualised needs
- Co-led weekly group sessions for daycare patients to facilitate expression and socialization
- Presented on the effects of using electronic drums in individual music therapy sessions with a patient with amyotrophic lateral sclerosis to staff members
- Supervised by a certified music therapist to use a variety of music therapy techniques with humanistic, ecological and psychodynamic frameworks to meet a variety of patients' needs

Hamlyn View Specialised School**Aug to Nov 2019****Music Therapy Student Placement (Semester 2)**

- Facilitated group and individual therapy sessions for students with special needs and multiple disabilities to develop socially, physically and mentally
- Discussed with staff members on appropriate goals and objectives for each student
- Engaged with a child with deaf-blindness in individual music therapy sessions to develop communication tools and relationships with others
- Supervised by a certified music therapist to use improvisation and songs to facilitate relationship building and communication development amongst students

MacKenzie Residential Care Homes**Apr to June 2019****Music Therapy Student Placement (Semester 1)**

- Facilitated group therapy sessions for dementia residents to engage in social interactions and reminiscence to encourage social and cognitive stimulation
- Supervised by a certified music therapist to use songs and movement to engage residents socially

Saint Andrew's Community Hospital**Dec 2017 to Feb 2019****Music Therapy Assistant**

- Facilitated therapy sessions for paediatric patients to develop socially, physically and mentally
- Partnered with the certified music therapist to engage children meaningfully

Singapore General Hospital**Feb 2015****Internal Medicine Department**

- Attended ward rounds and lunch time teachings
- Shadowed doctors to speak with families and care for patients

National University Hospital**Mar 2015****Neurosurgery Department**

- Attended ward rounds, educational teachings and observed neurosurgical operations in the operating theatre

Allen & Gledhill**Feb 2015****Litigation and Dispute Resolution Department**

- Assisted in research and observed court proceedings, pre-trial conferences and conferences with overseas clients.

Baker & McKenzie. Wong & Leow**Feb 2015****Intellectual Property Practice Group**

- Researched and prepared slides and drafted letters to clients.

ACADEMIC QUALIFICATIONS**Nanyang Technological University****2026 to Present**

Doctorate of Philosophy (School of Social Sciences, Psychology)

The University of Melbourne**2019 to 2020**

Master of Music Therapy

- Excelled in Applications of Music Therapy, Music Therapy Methods, Music Psychology Research, Research in Music Therapy, Clinical Training in Music Therapy, Music and Health Research

Singapore Management University

2015 to 2018

Bachelor of Social Science (Psychology)

- Excelled in Exploring Asian Identities, Introductory Statistics, Political Science Study Mission (China), Psychology Research Methods, Ethics and Social Responsibility and Social Media Strategies

Dunman High College (Integrated Program)

2009 to 2014

GCE 'A' Level with 3 distinctions

- Distinctions in Project Work (H1), Economics (H2) and Mathematics (H2)
- CCA Service Award
- MOE Edusave Awards for Achievement, Good Leadership and Service (EAGLES)

GCE 'O' Level Distinction in Higher Chinese

CO-CURRICULAR ACTIVITIES

THE UNIVERSITY OF MELBOURNE

Social Media Representative, Music Therapy Graduate Student Group

Sept 2019 to Dec 2020

- Created, brainstormed and managed content for social media platforms to support graduate students

Conference Coordinator, IPEP

Sept 2019 to Dec 2020

- Participated in annual conference and monthly interdisciplinary workshops
- Organized annual online conference for interdisciplinary 300 student members to convene and learn from 12 expert speakers

Member, Flare Dance Ensemble

Sept 2019 to May 2020

- Participate in training sessions and weekly classes at the school hall

SINGAPORE MANAGEMENT UNIVERSITY

Study Mission Team Leader

Jan to May 2017

- Introduced and completed programs to better the standard of English for 200 students
- Partnered with the Chinese authorities to research on and solve pressing issues of the school

Coach, Hope Center

Aug 2015 to Aug 2016

- Initiated and executed sustainable programs to enhance the curriculum for 30-50 students
- Worked closely with the Hope Center staffs to ensure smooth flow of programs and logistics

Sound Foundry, Member

Aug 2015 to July 2018

- Participated and contributed in jamming and training sessions
- Supported the club in collaborations and external gigs
- Helped out for the annual production as a bassist and orientation camp as a group leader

Music Interactive Club, Member

Aug 2015 to July 2018

- Participated and contributed in jamming and training sessions
- Supported the club in collaborations and external gigs

SMU Climb Team, Member

Jan 2018 to July 2018

- Participated in training sessions and weekly climbs at the school wall and external gyms

DUNMAN HIGH SCHOOL

Chairperson, Symphonic Band

Sep 2011 to Sep 2014

- Led a committee of 14 people and liaised with teachers, external vendors and schools to organise biannual concerts, support school events and interschool interactions
- Streamlined and implemented the new election process, significantly reducing the bureaucracy necessary to elect the next committee

Double Bass Section Leader, Symphonic Band

Sep 2011 to Sep 2014

- Plan and execute technical trainings for double bass players

Competition Team Member, Symphonic Band

- SYF 2011 Central Judging (High School) – Merit
- 2011 Australian International Music Festival – Command Band
- SYF 2013 Central Judging (Junior College) – Certificate of Accomplishment

Student Council

Oct 2009 to Oct 2012

- Internal Affairs Department, Member

- Student Welfare Department, Member
- 5-Schools Combined Sports Meet, Assistant In-Charge
- Primary School Leadership Training Course, Member
- Corporate Affairs Department, Member
- Friendship Day Committee, Member

Class Committee

Jan 2009 to Dec 2009

- Managed activities for the school and class relating to National Education

RESEARCH AND PRESENTATION EXPERIENCES

Singapore Allied Health Conference 2025 (Poster Presentation)

Nov 2025

- Recollecting, Reconciling, Reintegrating: Music Therapy as a Pathway to Dignity and Meaning-Making in LTC
- Soundscapes of Life: Enhancing Engagement through Group Music Therapy with Multisensory Stimulation in Long-Term Care

International Forum on Quality & Safety in Healthcare (Poster Presentation)

Aug 2025

- Soundtracks of Life: Multisensory Group Music Listening Intervention for Persons with Prolonged Disorders of Consciousness

International Association of Music & Medicine Conference (Oral Presentation)

Sep 2024

- Exploring the Therapeutic Efficacy of Group Music Listening Intervention with Multisensory Stimulation for Persons with Disorders of Consciousness
- Interdisciplinary Psychosocial Intervention for Persons with Prolonged Disorders of Consciousness: Sensory Protocol

Singapore Hospice Council Quality Improvement Conference (Poster Presentation)

Aug 2024

- Enhancing Psychosocial Care for Bed-bound and Non-Verbally Communicative Residents, their Families and Care Partners in Chronic Sick Unit
- Using Music Therapy Assessment Tool MATADOC in Interdisciplinary Assessments for Persons who Communicate Non-Verbally to Capture Capacities and Emergent Behaviours

Alzheimer's Dementia International Conference (Poster Presentation)

Jan 2024

- Interdisciplinary Psychosocial Multisensory Interventions for Persons living with Moderate to Advanced Stage Dementia

Central Health Action and Learning Kampung (Poster Presentation)

Nov 2023

Shared Memories: Leaving a Lasting Legacy for Chronic Sick Residents and their Families

- Received "Best Poster", "Most Collaborative" and "People's Choice" awards

15th Asia Pacific Hospice Palliative Care Conference (Poster Presentation)

Oct 2023

- Interdisciplinary Psychosocial Intervention for Bed-Bound and Non-Verbally Communicative Patients: Sensory Protocol

Singapore Palliative Care Conference (Poster Presentation)

Jul 2023

- Celebrating Chinese New Year with Sensory Stories for Bed-bound and Non-Verbally Communicative Patients

Music Therapy Day (Oral Presentation)

May 2023

- Music Therapy for Persons with Severe Brain Injuries

Music Therapy Day (Oral Presentation)

May 2022

- Music and the Brain: Music Therapy in the Long-Term Care Unit for Residents with Profound Brain Injuries

Singapore Hospice Council Live Well Leave Well Professional Series (Talk)

Mar 2022

- Music Therapy & Palliative Care

Singapore Palliative Care Conference (Poster Presentation)

Dec 2021

- Music Therapy for grief resolution in chronic care: Supporting stroke resident's bereavement of loved one

AWARDS

National Council of Social Service

Jul 2025

- Social Service Professional Awards 2025: Team Award

Agency for Integrated Care Singapore	Mar 2025
Community Care Excellence Team Award: Gold Team Award	
Central Health Action and Learning Kampung	Sep 2023
“Best Poster” award “Most Collaborative” award “People’s Choice” award	
Hope Church Singapore	Mar 2015
Student Excellence Award, Youth Congregation of Hope Church Singapore	
Ministry of Education	Jan 2012, 2014
- EAGLES Award (Leadership) - EAGLES Award (Leadership)	
Dunman High School	May 2012
CCA Outstanding Service Award	
National Youth Achievement Award Council	Nov 2009
National Youth Achievement Bronze Award	

PROFESSIONAL MEMBERSHIPS

Academy of Neurologic Music Therapy International, Member	2022 to Present
- Completion of the NMT™ Training and completion of continuing education requirements are required to ensure ongoing Academy professional affiliation. - A Professional Affiliate of the Academy is expected to seek support and engagement within the NMT™ community and associated professions to ensure that they have the tools to practice effectively within the evidence-based Neurologic Music Therapy® (NMT™) system of standardized techniques.	
International Association of Music and Medicine, Member	2021 to Present
Membership is open for all working the space of Music and Medicine for access to the flagship journal, conferences, special interest groups and opportunities for networking with 550+ members from all over the world	
Australian Music Therapy Association, Member	2021 to Present
Registered Music Therapist membership for all who have successfully completed an Australian accredited course or equivalent international course as well as other mandatory requirements	
Association of Music Therapy Singapore, Professional Member & Treasurer	2021 to Present
Professional membership with access to professional workgroups, local network in Singapore, research support and funding.	

SKILLS AND CERTIFICATIONS

WSQ ACLP Adult Trainer & Assessor	Jan 2024
Namaste Care Facilitator	Aug 2023
LivingWorks: Applied Suicide Intervention Skills Training (ASIST)	Oct 2022
Foundations of Satir Transformational Systemic Therapy Part A	Jun 2022
Play of Life Level 1	Apr 2022
Music Therapy Assessment Tool for Awareness in Disorders of Consciousness (MATADOC) Assessor	Feb 2022
Neurologic Music Therapist	Feb 2022
Registered Music Therapist	Dec 2020
Guided Imagery and Music Training (Level 1)	Nov 2020

PROFESSIONAL DEVELOPMENT

Clinical Supervision in Music Therapy	Jan 2025
3 rd Grief and Bereavement Conference Singapore	Nov 2024
Successful Supervision	Oct 2024
IAMM & ISFAM Conference	Sep 2024
Alzheimer’s Disease International Conference	Apr 2024
Foundations of Satir Transformational Systemic Therapy Part B	Feb 2024
Advanced Certificate in Learning and Performance	Jan 2024
Asia Pacific Hospice Care Conference	Oct 2023
Implement Namaste Care (Intermediate)	Aug 2023

Singing for Lung Health	Jun 2023
Pre-Death Grief & Loss Series - Quest for Meaning in Terminal Illness	Feb 2023
Academy of Neurologic Music Therapy International Symposium	Nov 2022
ASIST - Suicide First Aid	Oct 2022
Foundational Dementia	Sep 2022
Namaste Care International Conference	Sep 2022
Evaluation & Research: Navigating our Evaluation & Research Journey as One	Aug 2022
Foundations of Satir Transformational Systemic Therapy Part A	Jun 2022
International Neurologic Music Therapy Training Institution	Feb 2022
Singapore Palliative Care Conference	Dec 2021
International Brain Injury Association Inaugural World Conference on Disorders of Consciousness	Dec 2021
Music Therapy Assessment Tool for Awareness in Disorders of Consciousness (MATADOC)	Nov 2021
Australia Music Therapy Association Conference	Oct 2021
Grief and Bereavement Conference	Sep 2021
Forget-Me-Not Dementia Social Work Grand Rounds	Sep 2022
Level 1 of the Play of Life Accreditation Course	May 2022
IACAPAP 2020 Congress (Virtual)	Dec 2020
Guided Imagery and Music Training (Level 1)	Nov 2020
2020 Australian Music Therapy Association National Conference (Virtual)	Nov 2020
2020 Arts and Culture Research Symposium National Arts Council	Jul 2020
International Association for Child and Adolescent Psychiatry and Allied Professionals Webinar	Jul 2020
Australian & New Zealand Mental Health Association, Online Expo	Jul 2020
16 th World Congress of Music Therapy Online Conference	Jun 2020
Music Therapy Technologies Professional Development Workshop	Apr 2020
45 th National Music Therapy Conference	Nov 2019
Music Therapy for the Deaf and Blind Online Workshop	Oct 2019
Interprofessional Education & Practice (IPEP) Conference	Sep 2019
Trauma Professional Development Workshop	Aug 2019

SERVICE

Climbing Support Volunteer, Adaptive Climbing	Sept 2019
- Facilitated supportive climbing experiences for individuals with disability - Engaged in discussions and workshops on assistive climbing techniques	
Music Therapy Station Volunteer, Teddy Bear Hospital	Apr and Sept 2019
Facilitated music therapy related activities for children and their teddy bears for fundraising and advocacy purposes	
Paediatric Befriender, Saint Andrew's Community Hospital	Sept 2017 to Nov 2019
- Befriend paediatric patients and engage them in play when they are not at school - Assist the paediatric ward in the use of different mediums to learn through play	
Befriender, Institute of Mental Health	Mar 2015 to Aug 2015
Befriend patients, organize and execute activities	
Hope Centre Bursary Dance Class	Nov 2013
Prepare 25 children, aged 7-18, for a dance presentation for Hope Bursary Award Presentation	
Yellow Ribbon Project	Jun 2013
Sell almond puffs to help raise funds for the rehabilitation programs for ex-convicts	
Batam Orphanage Project, Dunman High School	Nov 2011
Build a toilet for the orphanage, as well as to clean and repaint the facilities	
Kota Tinggi Community Project, Dunman High School	Nov 2010
Clean and paint the orphanage, as well as to build an extra room	
Project Sparkle, Hope Church Singapore	Jan 2010, 2011 & 2015
Helped old folks in 1-room flats with household chores and befriending them	
Chiangmai Community Project, Dunman High School	Nov 2009
Plant plants along the pathway of the roads at the village	

SKILLS AND INTERESTS

HOPE CHURCH SINGAPORE

Training In-Charge of the Musicians

Feb 2023 to Mar 2025

- Create and implement training structure and materials for new and current musicians

Missionary Pioneer and Country Overseer of Australia

Feb 2015 to Mar 2025

- Organize program for regular meet-ups for a group of 10-15 individuals for fellowship and activities across Australia
- Lead core team to pioneer new strategies and groups in various parts of Australia
- Organize annual Australia Conference for 50-250 individuals
- Mentor individuals in the group

Lifegroup Leader

Dec 2013 to Mar 2025

- Organize program for regular meet-ups for a group of 10-15 individuals for fellowship and activities
- Mentor individuals in the group

Bassist and Music Director

Dec 2013 to Present

- Support congregational services in praise and worship
- Prepare chords sheet and coordinate between band and singers and align the music direction
- Provide direction to band and singers during practice and on the day of performance
- Evaluate audio quality of weekly service and provide feedback for the sound engineers

SINGAPORE DEAF ASSOCIATION

Oct to Nov 2020

Singapore Sign Language Level 1 Course (Online)

- Equipped with SgSL vocabulary and understanding of SgSL structure to sign phrases, variety of sentences and engage in a simple conversation
- Learnt about the Deaf culture and community in Singapore

WHISPERER VOCAL STUDIO

Oct 2020 to Apr 2023

Weekly Class

SINGAPORE BALLET ACADEMY

2001 to Dec 2020

Weekly Class