

Frequently Asked Questions (FAQ)

1. **Do I need to bring my laptop to the programme?**
Yes. Participants are encouraged to bring a laptop or tablet to support their learning during the programme and to prepare for the group presentation.
2. **Will the programme be delivered in English?**
Yes, all sessions will be delivered in English only.
3. **Are there activities for parents to join?**
Parents and guardians are welcome to attend the Admission Talk and Campus tour. All other sessions are designed for participants only.
4. **Will I receive a certificate upon completing the programme?**
Participants who attain at least 75% course attendance will be awarded an NTU Certificate of Completion. In addition, participant will receive a Group Presentation Assessment Letter. The champion team will be awarded a Best Group Presentation Letter.
5. **Will accommodation be provided, or do I need to arrange my own?**
Participants will need to arrange their own accommodation. We encourage you to choose a stay at the recommended hotel or an accommodation that suits your preferences and budget.
6. **Will meals be provided during the programme?**
A welcome lunch and closing lunch will be provided. For other meals, students can enjoy lunch and dinner at various food courts and eateries on the NTU campus at their own expense. You may explore the full list of available outlets here:
<https://www.ntu.edu.sg/life-at-ntu/leisure-and-dining/general-directory>
7. **Are there food options available for special dietary needs?**
Yes, NTU offers a variety of dining options to cater to different dietary preferences, including vegetarian and halal meals. You may explore the full list of available outlets here: <https://www.ntu.edu.sg/life-at-ntu/leisure-and-dining/general-directory>
8. **What is not included in the programme?**
Your accommodation, transportation, own leisure activities, airfares, visas, travel insurance, food and daily expenses are NOT included, unless otherwise stated.
9. **What is the dress code?**
Participants are expected to dress in smart casual attire. Please do not wear sleeveless T-shirts, singlets, shorts, revealing attire, miniskirts, clothing printed with offensive or obscene words or images, slippers, or sandals without heel straps.
10. **What type of Visa should I apply?**
Please visit [Immigration & Checkpoints Authority \(ICA\) ICA | Entering Singapore](#) to check if you require a Visa to enter Singapore.
11. **Will there be funding or scholarship available?**
This is a self-funded programme; thus, no funding or scholarship is available.
12. **Who can I contact for more information after I have submitted my registration?**
Please contact our administrator via email: AskPACE.UIP@ntu.edu.sg
13. **Is my registration confirmed as enrolment upon signup?**
Please note that your registration is not confirmed upon signup. This is an open-enrolment programme which could only proceed to run based on sufficient intake. Applicants will be notified within 3 working days after the standard registration deadline regarding the confirmation of the programme.

14. Can I request an Invitation Letter?

Yes, participants may request an e-copy of the Invitation Letter sent via email if he/she is successfully enrolled in this programme.

15. Can I proceed to purchase air tickets after signup?

Please DO NOT purchase air ticket upon signup. This is an open-enrolment programme which could only proceed to run based on sufficient intake. Applicants will be notified within 5 working days after the standard registration deadline regarding the confirmation of the programme.

16. How do I pay the programme fee?

Payment must be made through NTU Training Management System via Flywire 飞汇 platform, which accepts payment modes such as PayNow/Bank transfer/Credit Card/Union Pay 银联/Alipay 支付宝.

17. Is the application fee refundable?

No refund will be made for the S\$19.62 nett application fee. If the programme is cancelled by the NTU PACE, the application fee will be refunded in full.

18. What will happen if I need to cancel my enrolment

The following refund terms apply once full payment of the programme fee has been received:

- Cancellation requests received 15 calendar days or more prior to the Programme start date: 25% of the paid programme fee will be refunded.
- Cancellation requests received less than 15 calendar days prior to the Programme start date: No refund will be provided.

19. How do I get to NTU?

If you are staying at our recommended hotel, complimentary transport will be provided between the hotel and NTU. Otherwise, you may visit <https://www.ntu.edu.sg/about-us/visiting-ntu> for detailed directions and transportation options.

20. Can this programme help with future university applications?

This programme provides you with an opportunity to find out more about NTU Admission requirements and to experience life at NTU. Admission to NTU undergraduate or master's programmes remains based on merit and the respective entry requirements.