

## **Terms and Conditions for use of Prepaid Air-conditioning Card**

### **(A) Applicable to Halls of Residence 3, 5, 8 to 16, Crescent & Pioneer, Graduate Hall 1 & 2.**

1. The respective Hall Offices will issue a personal zero value air-con card upon check-in. This card must be returned to the admin office upon check-out. The respective Hall Office will provide a refund for the remaining value in the returned air-con card after verification. The issuance or subsequent use thereof shall be deemed as acceptance by the User of these Terms and Conditions and any variations from time to time.
2. The air-con prepaid card shall be used as a means of payment for the use of air conditioning at the Halls of Residence 3, 5, 8 to 16, Crescent & Pioneer Hall, Graduate Hall 1 & 2. The value deducted due to usage of air conditioning will be based on the established rate(s) by the University. Such rate(s) may vary from time to time at the sole discretion of the University. The stored value in the air-con card shall be reduced by the deductions made due to usage. Users are required to strictly follow the University's instructions for use of the air-con card and reader in the room.
3. Users can add value to the pre-paid air-con cards at top-up kiosks located at 3, 5, 8 to 16, Crescent & Pioneer Hall, Graduate Hall 1 & 2 via NETS payment only. Top up value(s) are in multiples of \$10 up to a maximum of \$50 per card. The University advises Users not to top up more than they require as the University is not liable to the user for any loss, theft, misuse or damage of the card whatsoever.

### **(B) Applicable to Halls of Residence 4, Binjai, Tanjong, Banyan, Saraca, Tamarind and Meranti**

1. Users may purchase a zero value air-conditioning card (hereinafter known as "air-con card") from their respective Admin Offices at the prevailing rate. The purchase of the air con-card or subsequent use thereof shall be deemed as acceptance by the User of these Terms and Conditions and any variations from time to time.
2. Users are given up to seven (7) days from the date of purchase to exchange faulty cards at their respective Admin Offices. The air-con card once sold cannot be returned or exchanged for cash.
3. All air-con cards are valid for four (4) years from the date of purchase (Validity Period). Upon expiry, the card can no longer be used and any remaining value in it will be forfeited. The University may at its sole discretion from time to time vary the Validity Period of the card at the point of issuance.
4. The air-con prepaid card shall be used as a means of payment for the use of air conditioning at these Halls only. The value deducted due to usage of air conditioning will be based on the established rate(s) by the University. Such rate(s) may vary from time to time at the sole discretion of the University. The stored value in the air-con card shall be reduced by the deductions made due to usage. Users are required to strictly follow the University's instructions for use of the air-con card and reader in the room.
5. Users can add value to the air-con cards at top-up kiosks located at Hall 4, Binjai, Tanjong, Banyan, Saraca, Tamarind & Meranti Halls via cash card or NETS payment only. Top up value(s) are in multiples of \$10 up to a maximum of \$50 per card. The University advises Users not to top up more than they require as the University is not liable to the user for any loss, theft, misuse or damage of the card whatsoever.
6. The University does not provide a refund for the remaining value in the air-con card before or after usage or upon expiry or termination of the card.

**(c) Applicable to all Halls**

1. Notwithstanding the aforesaid, the University may, in its sole discretion, reject the use of the air-con card to operate the air-conditioning system in the room if:
  - a. The University suspects that the air-con card has been fraudulently issued, stolen or tampered with;
  - b. The stored value of the air-con card is insufficient or has been exhausted;
  - c. There is any breakdown in the air-con card reader or air-con system; or
  - d. There is damage to the reader or air con system due to usage by the User.
2. The University shall be entitled to retain any air-con card which it reasonably suspects to have been fraudulently issued, stolen or tampered with.
3. The University has the sole discretion to impose other fees or charges in relation to the use of the air conditioning system.
4. The University reserves the right to add, delete, vary or amend these Terms and Conditions at any time by publication thereof at appropriate locations within the hall premises. The User's continued use of the air-con card after the date of such notification shall be deemed to be the User's acceptance of such revised Terms and Conditions.
5. Notwithstanding anything to the contrary contained herein, the University, its respective officers, employees, contractors and/or agents shall not be liable in any way to any Users for any direct or indirect losses, damages, expenses, claims, liabilities and costs that the Users may incur or suffer in connection with use of the air-con card.