

# Student Activity Post Event Report

Attach your report to this cover page.

Organisation/Student Club: Red Cross Youth NTU Chapter

Name of Activity: HCA Befrienders 2013

Date/Time/Venue: 22 May 2013 / 11.00am – 3.00pm / River Safari

Guest of Honour: N/A

Target Audience: Beneficiaries at HCA Hospice Care

Breakdown of participant turnout	
	No. of participants
Local	47
International	15
Total	62

## Items to include in your report

### A) Review

- Give a brief intro on your event
- What are the highlights? What's new?
- Events involving ticket sales - Number of tickets printed, sold and given complimentary
- Events involving competition - Results
- Areas you have done well/not done well and areas of improvement

### B) Feedback

- Any feedback from participants or organisers to highlight?

### C) Photos

- Attach at least 2 interesting, high-resolution photos of participants in action

### D) Injury Report

- Give a brief report on injury if any

### E) Statement of Accounts

- Include both actual income and actual expenditure

## Review & Feedback

For the first time, Red Cross Youth (RCY) NTU Chapter partnered with HCA Hospice Care in organising such a community service outing targeted at bringing joy and cheer to our patient beneficiaries at the centre. A total of 20 NTU volunteers were gathered to spend their Wednesday morning contributing to this worthy cause. We brought a total of 27 patients to the newest addition to Singapore's range of iconic tourist attractions – the River Safari, to experience some of the most beautiful wildlife settings in the world. And our trip's highlights include visiting Singapore's famous resident giant pandas, Kai Kai and Jia Jia. Accompanying the team were 15 HCA staff and volunteers, some of whom are trained in patient care. Thus, their presence helped to ensure the safety and comfort of the patients throughout the journey.

We started off the morning with a short 20-minute icebreaking session that involved simple group activities and games. The laughter and enthusiasm displayed by the participants helped to warm up the atmosphere. After which, the entire group headed for lunch at the nearby KFC. Every patient was also paired with either a volunteer or staff member who was tasked to oversee the welfare of the patient.

At about 1.00pm, the group gathered at the entrance of River Safari once again for a final briefing before commencement of the main activity of the day – the tour around River Safari. The tour ended punctually as planned at 3.00pm, with a final debrief and mass photo taking session. The patients were delighted that we all managed to catch sight of the highlight of our tour, the giant pandas.

Based on feedback from the ground, the HCA facilitators found the entire event generally well-organised and were pleased that it had met with their expectations. The team was well-equipped with contingency plans and necessary logistics such as extra drinking water and ponchos. Though the group was huge with majority of the patients on wheelchairs, the team of volunteers co-operated well with the main facilitators which allowed the overall programme to flow smoothly with our plans. As we also moved around in four smaller groups, the head counts were easier to facilitate and crowd control was more manageable.

However, along our route through River Safari, we had some minor issues with time management. Some groups moved faster than the others, and at times, the patients within one group moved too far apart from each other as well. This created a little

confusion about the directions and movement speed. We only had one main facilitator to move through the entire pack and ensure they stick together, which did not prove very effective at fulfilling the desired role. Hence, we could have planned for more facilitators or better briefed the volunteers on the route and flow.

## Injury Report

One patient felt unwell and was exhausted from the walking towards the end of the tour, so he was placed on a wheelchair through the rest of the journey. He was fine at the end of the event.