

General Booking Policies of High-Field NMR Facility

Effective as of 1st June 2022

1. Nitrogen fill and helium fill have the highest priority. Nitrogen fill is generally scheduled every two weeks on Monday morning (affected by holidays). Helium fill is every four months without fixed schedule.
2. Instruments should be reserved using the NTU FOM system or through research staff. If using NTU FOM please provide details of usage in the comments section.
3. Cancellation rules: reservation of 1-3 days should be cancelled 3 days before the starting of your session; reservation of 3 days to 1 week should be cancelled 5 days before the starting of your session; reservation of 1-2 weeks should be cancelled 1 week before the starting of your session; reservation of >2 weeks should be cancelled 2 weeks before the starting of your session. Failure to comply with the cancellation rules will result in a full charge of original booking.
4. Due to the cost of switching between two modes (solid-state NMR and solution-state NMR), Bruker 800 MHz is continuously operated in one mode for at least 1 month at a time. The switching schedules will be set in advance according to user requests and the schedules will be posted on the FOM booking website. Your request may not be granted immediately. Please send your request to the NMR facility as early as possible to avoid delay of your experiments.
5. It is your responsibility to back up your data. Any data older than 2 months in the instrument computers may be deleted without notification.
6. We reserve the rights to change the charging rates and policies at any time without prior notice.