



## NTU Medical Scheme Coverage and Benefits by Fullerton Health Group

<p><b>Outpatient GP Visit - Fullerton Health @ NTU Clinic</b></p>	<p><b>Mode of Identification:</b></p> <ul style="list-style-type: none"> <li>Students need to present <b>Matriculation Card together with Identification Card/ SingPass e-Identification Card</b></li> </ul> <div style="display: flex; justify-content: space-around;">   </div>
	<p><b>Consultation Fees</b></p> <ul style="list-style-type: none"> <li>Subsidized consultation fees at the Fullerton Health @ NTU at S\$3 per visit (inclusive of GST) up to 10 visits per academic year</li> <li>S\$3 fee is waived from the 11th visit onwards in the same academic year</li> <li>General exclusions apply</li> </ul>
	<p><b>Medications</b></p> <ul style="list-style-type: none"> <li>Standard medications (zero costs) Eg. Paracetamol, Chlorpheniramine, Amoxicillin, Erythromycin, Metoclopramide and Activated Charcoal tablets</li> <li>Non-standard drugs and treatments will be charged at cost</li> <li>For medications dispensed, there is no refund or return of medications</li> </ul>
<p><b>Outpatient GP Visit - Singapore Government Polyclinics</b></p>	<p><b>Outpatient GP Visits – Singapore Government Polyclinics</b></p> <p>Reimbursement is applicable only for</p> <ul style="list-style-type: none"> <li>Singapore Government Polyclinics</li> <li>Reimbursement of consultation and treatment at subsidised rate, with capitation on individual reimbursable items</li> <li>General exclusions apply</li> </ul>
<p><b>Accident &amp; Emergency Visit</b></p>	<p><b>Accident &amp; Emergency (A&amp;E)</b></p> <p>Reimbursement is applicable only for</p> <ul style="list-style-type: none"> <li>A&amp;E visits at Government Restructured Hospitals; and</li> <li>Capped at S\$50 per visit</li> <li>A&amp;E visits at Private Hospitals are non-reimbursable</li> <li>General exclusions apply</li> </ul>

<p><b>Outpatient Specialist Visit</b></p>	<ul style="list-style-type: none"> <li>• <b>Outpatient Specialist Visit</b></li> <li>• Reimbursement is applicable only for:</li> <li>• Referral by either Fullerton Health @ NTU or Government Polyclinics (Local UG/PG students); and</li> <li>• Referral to Government Hospital Specialist Outpatient clinics</li> <li>• Reimbursement of consultation and treatment at subsidised rate, with capitation on individual reimbursable items</li> <li>• Outpatient Specialist consultation at Private Hospitals is non-reimbursable</li> <li>• General exclusions apply</li> <li>• International students may refer to <b>Group Specialist Outpatient Insurance (GSOP)</b></li> </ul>
<p><b>Hospitalisation &amp; Surgical</b></p>	<p><b>Inpatient Admission</b></p> <ul style="list-style-type: none"> <li>• Referral by Fullerton Health is required for NTU Student Group Hospitalisation &amp; Surgical insurance claims</li> <li>• Reimbursement is applicable only to subsidized Class B2 and C Wards at all Government Restructured Hospitals.</li> <li>• Class A and B1 Wards are non-reimbursable.</li> <li>• General exclusions apply. <ul style="list-style-type: none"> <li>• International students may refer to <b>Group Hospitalization and Surgical Insurance (GHS)</b></li> </ul> </li> </ul> <p><b>Reimbursable items (subject to change):</b></p> <ul style="list-style-type: none"> <li>• Emergency Ambulance fee for emergency purpose from campus to the nearest Government Restructured Hospital;</li> <li>• Ward charges: S\$50 per day, for up to 21 days;</li> <li>• Daily treatment fee: S\$16 per day, for up to 21 days;</li> <li>• Surgery: up to S\$298 per admission;</li> <li>• X-ray: up to S\$50 per admission;</li> <li>• Laboratory service: up to S\$50 per admission;</li> <li>• Rehabilitative services: up to S\$50 per admission (Note: no reimbursement for consumables);</li> <li>• Implant: up to S\$100 for standard implant per admission;</li> <li>• Standard medications: up to S\$50 per admission;</li> <li>• A&amp;E (with admission or no admission): up to S\$50 per visit;</li> </ul>
<p><b>Maximum Claim for Hospitalization per academic year</b></p>	<p><b>Maximum Claim for Hospitalization per academic year</b></p> <ul style="list-style-type: none"> <li>• Coverage for up to 21 days of hospitalization per academic year.</li> </ul>
<p><b>Pre-Existing Illnesses/ Conditions</b></p>	<p>If hospitalization is not due to pre-existing illnesses or conditions, and/ or is not cosmetic in nature, the expenses can be claimed only for class B2 &amp; C; Class A &amp; B1 admissions are not reimbursable)</p>

**General Exclusions -  
overview**

**General Exclusions**

- Consultation fees, hospital charges and operation fees incurred at private clinics, private hospitals or at any private nursing homes
- Dental Care
- Eye Refraction and Purchase of Spectacles
- Medical Aids and Appliances
- Maternity Care
- Contact Lens-related illnesses
- Cosmetic treatments (including acne treatment)
- Physiotherapy and Occupational Therapy
- Counselling & Psychotherapy
- TCM treatments
- Vaccinations and Travel medications for prophylaxis
- Routine medical check-ups
- Pre-existing illnesses/ conditions
- Non-standard medications
- Medical expenses incurred from Fullerton Health clinics

**Fullerton Health  
Clinics - overview**

**Fullerton Health Clinics**

**Fullerton Health @ Nanyang Technological University (NTU)**

36 Nanyang Avenue, Medical Centre @ NTU, Singapore 639801

Tel: 6793 6828

Mon – Fri : 8.30am – 9.00pm  
Sat : 9.30am – 12.00pm  
Sun & PH : Closed

**Fullerton Health @ Jurong Point**

1 Jurong West Central 2, #B1A-19B, Jurong Point Shopping Centre, Singapore 648886

Tel: 6333 3636

Mon & Tue : 8.30am – 9.00pm | Wed, Thu & Fri: 8.30am – 6.00pm  
Sat : 8.30am – 1.00pm  
Sun and PH : Closed

**Fullerton Health @ 78 Shenton Way**

78 Shenton Way #04-01, Singapore 079120

Tel:6333 3636

Mon – Fri : 7.00am – 1.00pm, 2.00pm – 5.00pm  
Sat : 7.00am – 1.00pm  
Sun & PH : Closed

**Fullerton Health @ Marina Bay Financial Centre**

10 Marina Boulevard #01-03, Tower 2, Marina Bay Financial Centre, Singapore 018983

Tel: 6333 3636

Mon – Fri : 8.30am – 1.00pm, 2.00pm – 5.30pm  
Sat, Sun & PH : Closed

**Fullerton Health @ Ocean Financial Centre**

10 Collyer Quay, #03-08 Ocean Financial Centre Singapore 049315

Tel: 6333 3636

Mon – Fri : 8.30am – 1.00pm, 2.00pm – 5.00pm  
Sat : 8.30am – 1.00pm  
Sun & PH : Closed

**Fullerton Health @ Ngee Ann City**

391B Orchard Road #25-01/07/08, Ngee Ann City Tower B, Singapore 238874

Tel: 6333 3636

Mon – Fri : 8.30am – 1.00pm, 2.00pm – 5.30pm  
Sat : 8.30am – 1.00pm  
Sun & PH : Closed

Note: Last registration is 30mins before closing time.

**Government  
Restructured  
Hospitals - overview**

**Government Restructured Hospitals**

- Alexandra Hospital
- Changi General Hospital
- Khoo Teck Puat Hospital
- National University Hospital
- Ng Teng Fong General Hospital
- Sengkang General Hospital
- Singapore General Hospital
- Tan Tock Seng Hospital

