Massive Open Online Courses (MOOCs)
Frequently Asked Questions
----------------------------------------------------------------------------------

A) Enrolling in MOOC

1. Why should I sign up for MOOCs?
You can gain knowledge and pursue topics of interest that are beyond your NTU curriculum, complementing your learning experience and the current range of course offerings in NTU. In addition, you will benefit from engaging in discussions with a wider student group of diverse international profile.

2. When can I read MOOC?
Given its flexible learning, you may read MOOC at any time and study at your own pace even when you are on internship/attachment or overseas exchange.

3. Which MOOC platform are available for sign up? How do I register and enrol into the course?
Currently, the 3 MOOC platforms that you may sign up for are Coursera, edX and FutureLearn. You will need to first register an account with any of the 3 MOOC platforms. If you are enrolling MOOCs for credit transfer and you are a current NTU student, you are to register for an account with the MOOC platform using your NTU email address. If you are a freshman who have not matriculated at NTU, you may register for an account with the MOOC platform using your personal email address. You may re-register using your NTU email address when you have subsequently matriculated at NTU. Your respective School will use the email correspondence that you have with the MOOC platform as verification for credit transfer.

Once you have successfully created an account with the MOOC platform, you may enrol in the courses that you want to participate in within the MOOC platform.

- For Coursera, please access through https://www.coursera.org/programs/coursera-for-ntu-students-iasyo
  Coursera’s Help Center (https://learner.coursera.help/hc/en-us)

- For edX, please access through https://www.edx.org/
edX’s Help Center (https://support.edx.org/hc/en-us)

- For FutureLearn, please refer to the login steps in Appendix 1.
  FutureLearn’s Help Center (https://futurelearn.zendesk.com/hc/en-us)
4. **What is the benefit for using my NTU email address to register for an account with the MOOC platform?**
   If you retain your NTU email address after you have become an NTU alumnus, you will be able to preserve all your course history and certifications that you have obtained during your study years at NTU.

5. **I am an exchange/non-graduating student in NTU. Can I sign up for MOOC as part of my study programme at NTU?**
   As MOOCs are open to everyone including the general public, you are therefore welcome to sign up for the courses. However, since you are not a matriculated student of NTU, you would be signing up as a member of the general public. Please note that the MOOC you read will not be listed in the transcript that NTU issues you at the end of your exchange/non-graduating study. If you wish to transfer the credits of the MOOC you have completed to your degree programme, please seek advice from your home university.

6. **I am a freshman who will matriculate at NTU in August. How can I be eligible for the free Coursera MOOCs?**
   If you are a freshman matriculating in August, you would have received the Freshmen Guide from the Office of Admissions. The Freshmen Guide contains information on how to obtain your NTU email account. You may subsequently register for an account with Coursera using your NTU email address through https://www.coursera.org/programs/coursera-for-ntu-students-iasyo.

7. **If I am on Semester Leave of Absence (LOA), can I sign up for MOOC?**
   You may do so as MOOCs can be read at your own time and pace. However, you will not be able to transfer the credits in the same semester when you are on Semester LOA.

8. **Can I take Semester Leave of Absence (LOA) to clear MOOCs in my final semester of study?**
   If you are in your final semester of study and intend to clear your outstanding AUs using MOOCs, you are not allowed to apply for LOA. Your student status should remain as active to be able to transfer the credits in the same semester and graduate. Take note that you will be charged tuition fees for the final semester.
   
   If you are in your final year of study and took semester LOA, you can submit application for MOOC credit transfers in the semester you resume studies. Take note that you will be charged fees for the latter semester even though you do not have any AU to fulfil.

9. **How much does it cost to obtain the certification? Can I get reimbursed for the cost?**
   The certification cost is typically between $100 and $300 per course. Please check the respective course platform websites for the actual cost of each course. The cost is not reimbursable.
B) Selecting Pre-approved MOOC

10. Is the pre-approved list of MOOC exhaustive?
The pre-approved list is not exhaustive, and more courses will be added to the list in due
course. If you do not wish to transfer the credits and wish to read the course for your own
personal interest and knowledge, the pre-approved list does not apply.

11. A particular course I would like to read is in the pre-approved list as GER UE for other
programmes. However, it is not in the pre-approved list of my programme. Why is that so?
Your respective School might not include a course in the pre-approved list if there is a similar
course in your programme or if it is not suitable for your programme.

12. What was the rationale for the changes in the list of MOOCs pre-approved for credit transfer?
As the content and delivery of MOOCs may change over time, it is necessary for the list of
MOOCs pre-approved for credit transfer to be periodically reviewed and updated. It is also
important to ensure that the MOOCs remain relevant to your programme and that the AUs
awarded correspond to the time and effort spent to complete the MOOCs.

C) Applying for Credit Transfer

13. I have read a MOOC for my own personal interest and find it suitable for my programme,
can I suggest for the course to be included in the pre-approved list of MOOCs for my
programme?
If you find a particular course beneficial, and would like to recommend that it be included in
the pre-approved MOOC list for your programme, please submit your suggestion form here.

14. Can I apply for credit transfer to NTU? For which courses can I apply for such transfer?
You may apply for credit transfer for courses that are in the pre-approved list for your
respective School upon completion. The list of pre-approved courses for each School is
available here.

15. How do I transfer the credits of a MOOC that I have completed?
Upon completing the course, you may submit for credit transfer via StudentLink > Academic
Matters > MOOC – Application for Credit Transfer.

The application must include the Certificate of Completion, welcome email which shows the
enrolment date, as well as a reflection report on what you have learnt from the course. Only
certificates issued within the last 3 years from the date of application for credit transfer are
accepted.
Effective from 8 August 2022 onwards, validity period of the Certificate of completion will be reduced from last 3 years to 2 years from the date of application for credit transfer for students in Year 1 and 1 year for students in Year 2 and onwards.

Application for credit transfer should be made as early as possible so that your academic records are kept up to date. Application received by Teaching Week 11 will have the credits recorded in the same semester. Application received after Teaching Week 11 will have the credits recorded in the following semester. The record will either be in Semester 1 or Semester 2 only. Your Degree Audit will be updated at the end the semester, together with the results of other NTU courses taken in the semester.

16. Where and how will the transferred courses be reflected? 
The transferred courses will be recorded under generic codes, e.g. MOOC1, MOOC2, with a ‘P’ (passed) notation and will not be included in the Grade Point Average (GPA) computation.

You are reminded that the following requirements must be met for graduation. Note that these requirements are viewable from your Degree Audit.
- Minimum candidature period for the degree
- Minimum AU for letter-graded courses
- Minimum years of study at NTU (i.e. residential period)
- Minimum Cumulative Grade Point Average (CGPA)

17. What is the equivalent Academic Units (AUs) of each course and what is the maximum number of AUs I can transfer?
The equivalent Academic Units (AUs) is determined by the expected time effort spent in the course. The courses in the current pre-approved list range from 1 AU to 3 AUs. The maximum number of AUs that you can transfer is 12 AUs throughout your candidature in NTU.

Effective from 8 August 2022 onwards, students in Year 1 and Year 2 can only transfer up to 6 AU per Academic Year. (Cap on AU per Academic Year is not applicable to students in Year 3 and onwards.)

You are reminded that the following requirements must be met for graduation. Note that these requirements are viewable from your Degree Audit.
- Minimum candidature period for the degree
- Minimum AU for letter-graded courses
- Minimum years of study at NTU (i.e. residential period)
- Minimum Cumulative Grade Point Average (CGPA)

18. Which course types can I transfer the credits as?
The pre-approved list would state the course types allowed for transfer. In general, the MOOCs may fulfil either Major PE, GER PE, GER UE or BDE requirements.
19. Can I transfer the credits of a MOOC that I have completed before enrolment to NTU?
Yes, you can. The certificate issued must be within the last 3 years from the date of application for credit transfer.

20. I have completed a MOOC which is similar to one of my programme core courses. Can I gain exemption from that core course?
As MOOCs are intended for students to pursue topics of interest and gain knowledge that are beyond the NTU curriculum, MOOC credits can only be transferred when there is no equivalent or similar course in NTU. Therefore, you will not be able to gain exemption from an NTU course that has similar or overlapping content with a MOOC that you have completed.

21. Will the MOOC credit I am applying for transfer be counted towards the semester academic load?
As MOOC is not a registered course, it will not count towards your semester academic load.

22. I have enrolled for a MOOC that was in the previous list of MOOCs pre-approved for credit transfer, however it is no longer included in the new list. Can I still apply for credit transfer after completing this MOOC?
If you have enrolled for the MOOC prior to the publication of the new list, you may still apply for credit transfer in accordance with the previous list. You would need to furnish a supporting document that shows your enrolment date when submitting application for credit transfer. However, if you have enrolled for the MOOC after the new list has been published, your credit transfer application will refer to the new list.

23. I have enrolled for a MOOC that is listed in the MOOCs pre-approved for credit transfer as GER-PE (STS) course type based on my enrolment date. However, the same course is listed in the previous list as UE. Can I apply for credit transfer as UE course type since I have no AU balance for GER-PE (STS)?
No, you have to apply for credit transfer in accordance with the pre-approved list based on your enrolment date. Even though the course title offered by the same provider is the same, the content may have changed over time. Your School would have reviewed and updated the pre-approved list to ensure that the MOOCs remain relevant to your programme.

24. What is the purpose of the Reflection Report and what do I need to write in it?
The Reflection Report would describe what you have learnt from the MOOC and how it has benefited you. There are guiding questions in the MOOC – Application for Credit Transfer system for you to answer to form the Reflection Report.
NTU-FutureLearn for Campus SSO Login Guide

1) Click the URL for FutureLearn Campus for NTU Students program at:
https://www.futurelearn.com/courses/collections/nanyang

2) Please login on a separate tab. **Right-click** the ‘Sign In’ button at the top right, select ‘Open link in new tab’.
3) Click the ‘Sign In’ Tab and click ‘Sign in with your organisation’.
4) Key in ‘ntu.edu.sg’ at ‘Enter your organisation’s domain name’.
Click ‘Sign in with your organisation’ to proceed.
5) For students who are not logged in to NTU network, please proceed to sign in with your organisational account.

Appendix 1
6) Click ‘Register’ if you are new to FutureLearn or ‘Sign In’ if you have an existing FutureLearn account. 
Register option: Fill in the details including your NTU email address. Click ‘Register and connect my account’ to proceed.
7) **Sign In option**: Key in the details and click ‘**Sign in and connect my account**’ to proceed.
8) Once you have accessed your account, you will land on ‘Your learning’ page.
9) To gain access to FutureLearn Campus courses, please refresh your main page.
10) Browse the courses curated for your programme. Once you have chosen a course that interests you, click on the ‘Find out more’ button to access the course details and proceed to enrol the course.