

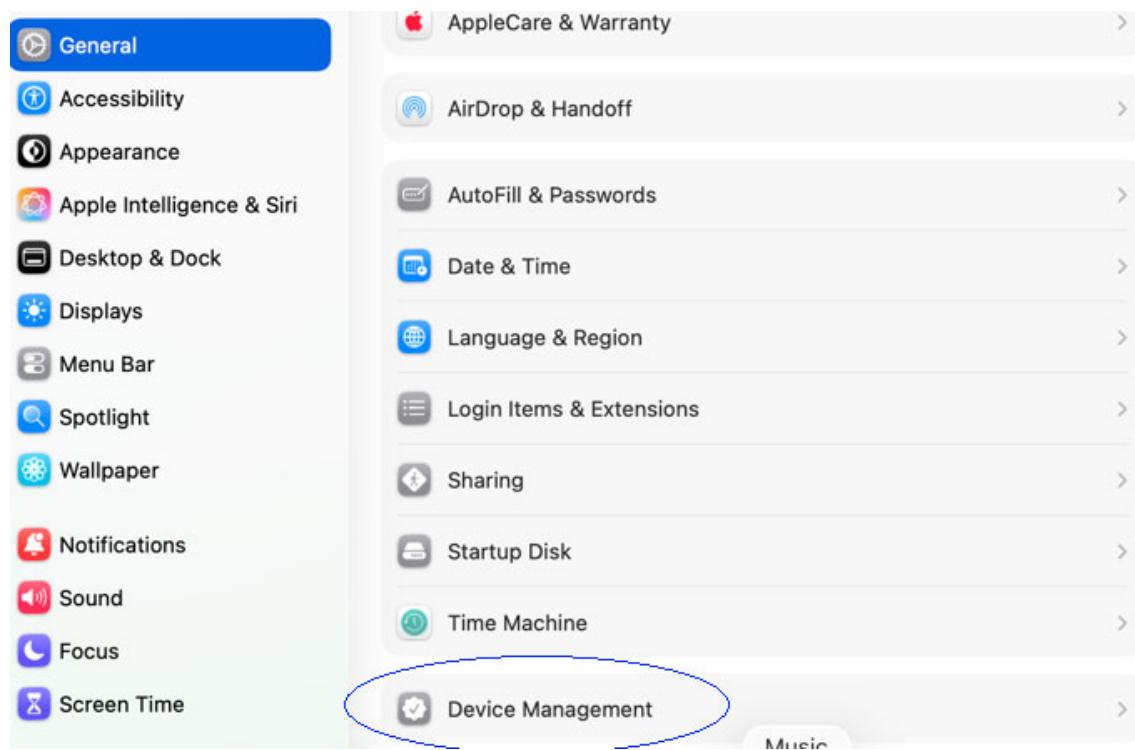
eduroam for MacOS Clients

1

Older versions of MacOS running on TLS 1.0 are no longer supported due to security vulnerabilities. Please upgrade the MacOS to a higher version that supports TLS 1.2 and above (*MacOS X 10.13 and above*) Preload the Macbook with the profile [here](#)

By default, the profile config file will reside in the “Downloads” folder

Navigate to “System Settings”, “General”, “Device Management” to proceed to the next installation dialog screen.



2

Device Management

Work or School Account Sign In...

Downloaded

eduRoam ⚠ Profile not installed. Double-click to review.

+ -

Are you sure you want to install this profile?

eduRoam NTU SINGAPORE (Not Signed)

Description	eduRoam Apple Device Profile
Received	13 Jan 2026 at 3:21PM
Settings	Wi-Fi Network eduRoam

Details

Wi-Fi Network

Description	eduRoam-profile
Network	eduRoam
Encryption	WPA2 Enterprise
EAP Type	EAP-PEAP
Auto Join	True
Proxy Type	None

Install... Ignore Cancel

Are you sure you want to install profile "eduRoam"?

The author of this profile is unknown. Make sure you trust the sender before installing.

Continue Show Details Cancel

Double click on the profile "eduRoam". Click "Install" when prompted "Are you sure you want to install this profile", Click "Continue".

③

Enter the login credentials in the below screen. Click "Install".

Enter settings for "eduroam":

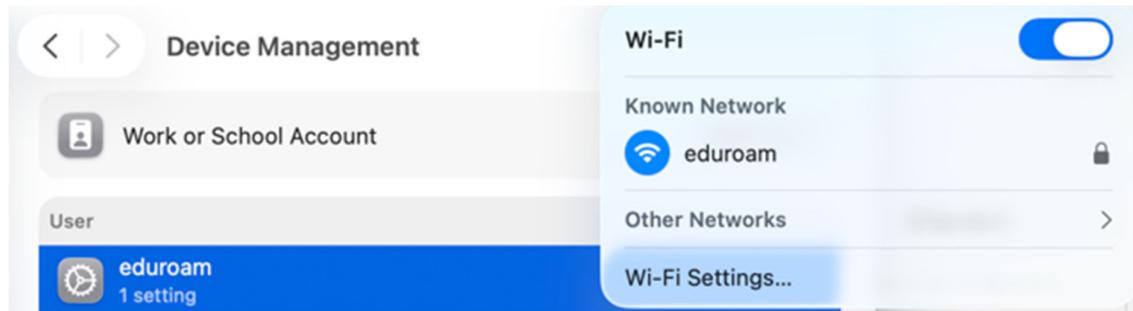
Enter settings for the enterprise network "eduroam":

Username: xxxx@staff.main.ntu.edu.sg

Password: *****

Cancel Previous Install

When near a wireless access area, connect to eduroam by clicking on the SSID "eduroam" from the MacBook wireless icon.

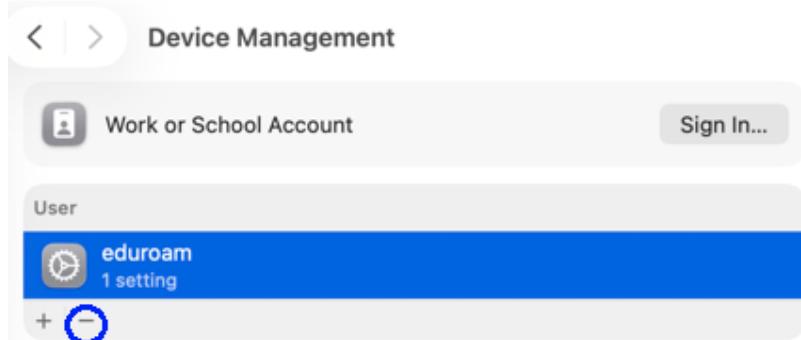


④

Continue the below steps if there are changes to the username or password.

To remove the profile, navigate to "System Settings", "General", "Device Management"

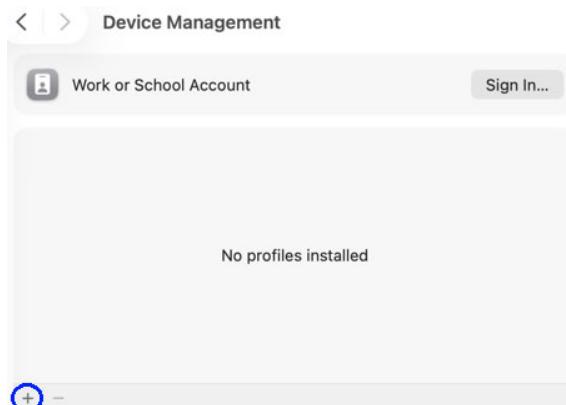
Click on the bottom minus "-" sign to remove the profile.

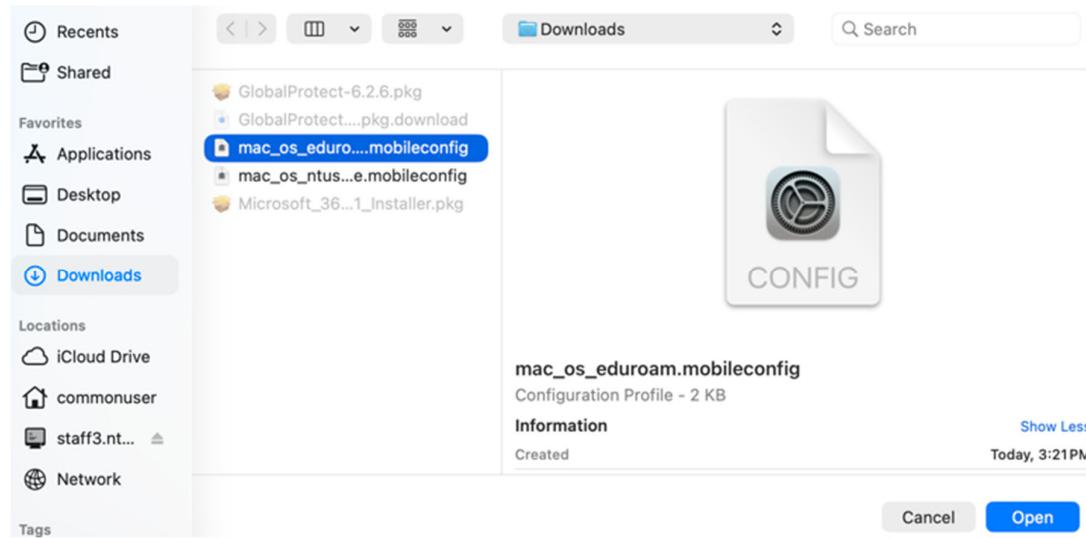


Click "Remove" on the next screen.



Once the profile is removed, click on the plus icon and navigate to the "Downloads" folder to reload the profile config file. Select the profile config and click on "Open".





Repeat step 2 & 3 to reflect the new username or/and password.

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