



**SAFETY
MARK**



SPMS-SaM-09-2022

Consumer Safety and Safety Mark

In 2021, the Singapore Consumer Product Safety Office (CPSO) found more than 2,900 household appliances – classified as Controlled Goods – sold on major e-commerce platforms like Amazon, Carousell, Ezbuy, Lazada, Qoo10 and Shopee in Singapore that were not registered with the CPSO or did not bear a valid SAFETY Mark in accordance with regulatory requirements with the top five categories listed:

1. ***AC adaptors***
2. ***Portable socket outlets***
3. ***Cooking appliances (such as toasters, grills and hotplates)***
4. ***Hair care appliances (such as hair dryers)***
5. ***Liquid heating appliances (such as kettles and hot water dispensers)***

The e-commerce platforms have since delisted the unregistered household appliances and put in efforts to safeguard product safety.

Controlled Goods – what are they?

Refers to 33 categories of household electrical, electronic and gas appliances & accessories to be tested to specified safety standards and affixed with the **SAFETY Mark** before they can be sold in Singapore. These include testing for safety measures against fire, electric shock, explosion and other hazards that could result in injury, death or property damage.

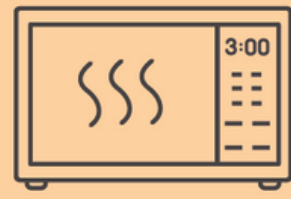
The 33 categories of Controlled Goods are:



Air coolers



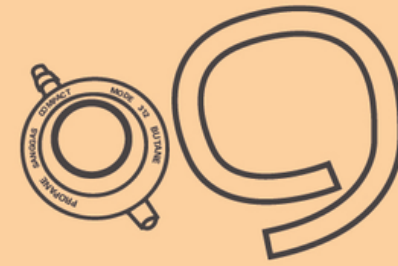
Audio & video products (e.g. radios, TVs, hi-fi sets)



Microwave ovens



Multi-way adaptors



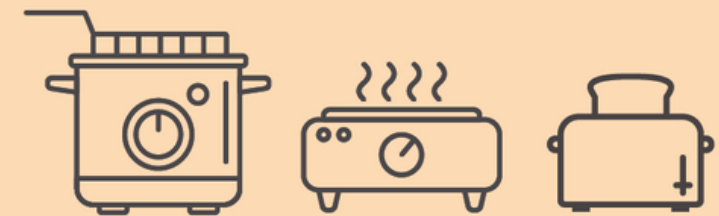
Hose, regulator and valve for liquefied petroleum gas (LPG) systems



Hair care appliances (e.g. hair dryers, hair curlers, hair straighteners)



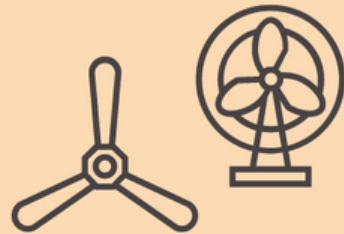
Stationary cooking appliances (e.g. electrical cooking ranges, steam ovens)



Kitchen appliances that heat food (e.g. deep fryers, hot plates, toasters)



AC adaptors



Ceiling, wall, table and standing fans



Decorative lighting chains



Electric wall switches



Fuses (≤ 13 amperes)



Gas canisters for portable gas cookers



Gas cooking appliances

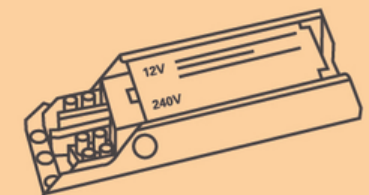


Home computer systems

Extracted from CPSO



Irons



Isolating transformers for downlight fitting



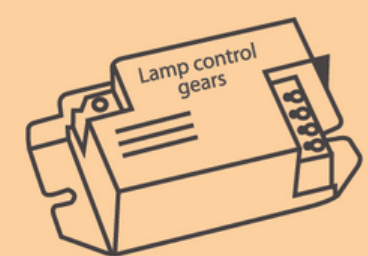
Kettles, hot water dispensers and airpots



Kitchen appliances that heat liquids (e.g. coffee makers, slow cookers, steamboat pots)



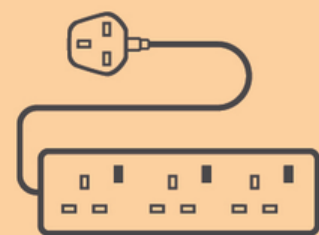
Kitchen appliances used in food preparation (e.g. mixers, blenders, mincers)



Lamp control gear (ballast/LED drivers)



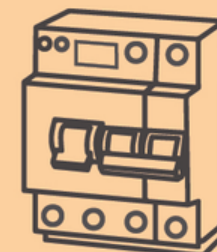
Main socket-outlets



Portable socket-outlets



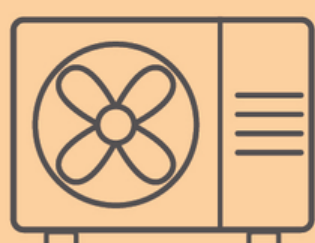
Refrigerators



Residual Current Circuit Breakers (RCCBs)



Rice cookers



Room air-conditioners



Table/standing lamps



Vacuum cleaners



Washing machines



Water heaters

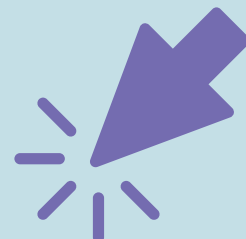


3-pin mains plugs

Note: any controlled goods found without Safety Mark will be removed from use in SPMS

As a consumer, what are the **Safety Considerations** to check when buying products online?

1. Check product listing:



Listings on online marketplaces may show limited product angles and description. When in doubt, consumers should contact the sellers for more details on the product features, functionality and safety requirements (including whether it bears a SAFETY Mark).



2. Check product safety:

You can also check if a safety alert has been issued for a product by visiting CPSO's Product Safety Alerts and Recalls page and to determine whether products have previously been recalled by the manufacturer or had its sale ceased by regulatory bodies over safety issues.

Register of Registered Controlled Goods
List of Controlled Goods permitted for sale in accordance to the Consumer Protection (Safety Requirements) Registration Scheme (CPS)

Product Category: Safety Mark Number: Trade Mark: Model Number:

Name of Registered Supplier	Trade Mark	Model Number	Product Category	Product Description	Safety Mark Number	Registered Date	Controlled Goods Status	Expiry Date
ELECTROLUX S.E.A. PRIVATE LIMITED.	Electrolux	ESEC1-50ST	Coffee Makers, Slow Cookers, Steam Boats and Similar Appliances	Coffee Maker rated 220-240V	220468-24	26 Aug 2022	Active	25 Aug 2025
CAHAYA ELECTRONICS PTE LTD	SONA	SGK 5061	Liquid Heating Appliances	1.7L Electric Glass Kettle	200064-24	26 Aug 2022	Active	12 Feb 2026
CAHAYA ELECTRONICS PTE LTD	SONA	SSC 1061	Coffee Makers, Slow Cookers, Steam Boats and Similar Appliances	Slow Cooker rated 220-240V	190782-24	26 Aug 2022	Active	23 Dec 2025
MD (SINGAPORE) CONSUMER PRODUCT CO. PTE. LTD.	MIDEA	MWAC-09PRO	Room Air Conditioner	220-240V~, 50Hz, 5.8A, 1150	220063-99	25 Aug 2022	Active	25 Aug 2025

You can check the validity of the SAFETY Mark for a product by visiting the Consumer Product Safety and Accuracy Plus (CPSA+) System to view the Register of Registered Controlled Goods.

3. Check seller reliability:

Consumers can check past buyers' feedback, seller ratings and independent product reviews to ensure no safety hazards or reliability issues have been reported for the product that they intend to purchase. They should also choose a seller that provides full product warranty by the manufacturer, customer service support and a return or exchange policy.

4. Check product compatibility for local use:

For online purchases of electrical appliances, technical specifications printed on the packaging may not be shown on the product page. Consumer should always contact the seller to verify the details and ensure that it comes with plugs and voltages that are suitable for use locally.

Examples of approved mains plugs



Examples of non-approved mains plugs



Refer to SPMS SaM poster dated Jan 2021 for more details about electrical safety

As consumers, we should **stay vigilant and conduct due checks** on products and sellers when shopping online to prevent fire, mechanical and electrical hazards. Controlled Goods with SAFETY Mark help us to identify products that meet safety requirements and are suitable for local use. These good practices will go a long way towards keeping yourself, your friends, and your family safe.

Should you encounter any product safety-related issues for online purchases of household appliances, you can lodge a report to the CPSO at **6898 1800** or consumerproductsafety@enterprisesg.gov.sg.