

Your employees are at the core of our service when working on your international projects

Information, training, medical and security consulting, access to healthcare, evacuation and repatriation in the event of an emergency: at each stage of your projects, International SOS provides the most appropriate solutions and services for your organization's managers and employees.

## PRIOR TO Departure

### For your employees

- Health and security information portal.
- Automated travel advisories.
- Medical recommendations.
- Security advice.
- Advice on pre-departure health and security.
- Advice on vaccinations.

### For managers

- Health and security risk analysis.
- Country/City guides.
- Advice from our specialists.
- Medical and security consulting: Site survey, risk analysis, risk impact assessment internationally, upon request.
- Assistance with health plans and emergency procedures.



## IN AN Emergency

### For your employees

- Assistance and monitoring of employee until his/her recovery.
- Crisis management team deployment.
- Evacuation and coordination.

### For managers

- TravelTracker: identifying and communication with travelers.
- Country risk management.
- Crisis management teams' recommendations.
- Regular reporting to managers concerned.
- 24/7 medical and security assistance.
- Crisis management plan development.
- Mass evacuation and repatriations planning and coordination.



## WHILE Abroad

### For your employees

- Medical and security e-mail alerts.
- Assistance e-card.
- 24/7 health and security advice and information.
- Medical referrals.
- International SOS clinics.
- Access to International SOS provider network.

### For managers

- Medical and security alerts.
- TravelTracker: tracking and identification.
- 24/7 health and security advice and information.
- Assistance in setting up health and security programs and emergency plans.



## Accessing the Website www.internationalsos.com

Members Login  
Enter: **02AYCA089601**

Site selector: Select location → Members Login Enter membership number →

Emergency Services | Contact us

International SOS

Home About us Industries Services News & events Locations Membership

### Worldwide reach Human touch

International SOS is the world's leading international healthcare, medical assistance, and security services company.

We help organizations manage the health and security risks facing their international travelers and expatriates.

→ Find out more about us

#### Get a quote for your next trip

I live in: --select--

I am traveling for: --select--

I want coverage for: --select--

Departure: [calendar icon]

Return: [calendar icon]

Select My Plan

Learn more

#### Using your membership

Learn how to get the most from your International SOS membership.

#### Duty of care

Organizations have clear responsibilities for the health and safety of employees. Learn more about Duty of Care events, webinars and whitepapers or check out our new blog.

#### Get a quote for your next trip

Learn more

#### Events

07-Feb-12 Beijing: Pediatric first aid  
07-Feb-12 Aberdeen:

Favorites | Suggested Sites | Free Hotmail | Web Slice Gallery

Members Website - INTERNATIONAL SOS

### Membership Services

Get 24-hour access to the latest health, safety and travel advice worldwide.

## Welcome

Your International SOS Online membership allows you access to the following International SOS Resources:

- Medical Alerts
- English Country Guide
- Security Online**
- Japanese Security Online
- Korean Security Centre
- French Country Guide
- Spanish Country Guide
- Chinese (Taiwan) Country Guide
- Japanese Country Guide
- Korean Country Guide
- Destination Reports
- Emergency Record Standard
- China Card
- Online Learning
- Chinese (Simplified) Country Guide

Information on PANDEMIC FLU

### Email Alerts

Learn More Sign Up Edit Profile Help

Sign Out

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Prepare Travel Respond

# INTERNATIONAL SOS MOBILE APP

Download the mobile app from:

URL [app.internationalsos.com](http://app.internationalsos.com)

Use your membership number to activate.  
Members Login

Enter: **02AYCA089601**

Features:

Automatically calls the nearest Alarm Centre

Latest medical and security alerts available 24/7

Contains detailed global medical and security info



Tips...

Before you leave:

- Review detailed information on medical and security risks

When you arrive:

- Check for new alerts

# MEMBERSHIP APP FEATURES

For advice on your destination or help in an emergency, dial the nearest alarm centre

Read the latest medical, security and travel alerts for information and advice on recent incidents

Read the latest critical incidents around the world in one place



Quote your Membership Number when you call for assistance

If you're interested in another destination, navigate to more than 220 countries / territories around the world

Read in-depth medical and security information on countries around the world to help prepare you for your trips

Watch a brief video about your membership and when to use it



## Contacting an Alarm Centre

- Some of our Alarm Centre numbers are on your Membership Card
- Your membership number is on your Membership Card
- **Request for call-collect if call is made from a land line**

<b>Worldwide reach</b> Human touch		
If you need Medical or Security Advice or Assistance, call us 24 hours a day, 7 days a week		
Singapore +65 6338 7800	Sydney +61 2 9372 2468	
Philadelphia +1 215 942 8226	London +44 20 8762 8008	
<a href="http://www.internationalsos.com">www.internationalsos.com</a>		

When calling please be prepared to provide the following: 6338 7800

- Your Name
- Your Company
- Your Membership Number
- A phone number to call you back on
- Location and Status

<https://www.internationalsos.com/eLearning/Comprehensive/>

## Medical Services

- Emergency evacuation
- Medically-supervised repatriation
- Companion ticket
- Additional travel and accommodation arrangements after medical evacuation
- Repatriation of mortal remains
- Return home of minor children
- Medical monitoring
- Inpatient admission and identification of receiving physician
- Emergency and routine medical advice
- Pre-trip information on travel health issues
- Medical and dental referrals
- Outpatient referrals
- Outpatient case management
- Claims assistance
- Outpatient medical expense guarantee and payment, upon approval
- Inpatient medical expense guarantee, cost review and payment
- Dispatch of medication and medical supplies

### International SOS Clinics

- [Access to International SOS clinics](#)

## Security Services

The joint venture of International SOS and Control Risks provides you access to the following services:

- Urgent and non-urgent travel security assistance and advice by telephone
- Daily online and email updates on the latest travel security developments
- Special Advisory emails with advice in response to significant travel security incidents
- Security and travel information on 220 countries and more than 330 cities
- Access to security evacuation
- Coordination of post-evacuation debriefs and counseling

## Travel Services

- Legal referrals
- Emergency message transmission
- Translations and interpreters
- Lost document advice
- Ground transportation and accommodations for accompanying family members
- Emergency personal cash advances