improving library services and facilities

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University Librarian

The Library is constantly looking into ways to enable our users to get the best out of the rich information environment that exists today to support their learning and research activities. Apart from providing key essential services such as making available an expanding print and online collection, providing value-added services such as instructional classes, reference assistance and outreach services, we also identify and work on various key projects each year to enlarge our capability in helping users in their work and also to provide an enriching experience for visitors on-site or virtually. In this brief report, I would like to highlight some major projects that the Library undertook in FY2007.

DIGITAL REPOSITORY AT NTU
One of the more important initiatives that we have been working on is the building of the institutional repository, which is now renamed as Digital Repository at NTU (DR@NTU). This is essentially a digital library that we hope will eventually host the complete intellectual output of the University. There are now more than 1,000 institutional repositories in universities worldwide and being a node in this international network will help to make the research output of our staff more visible and accessible. We are now in the process of migrating the Theses collection to DR@NTU. Our goal for FY2008/09 is to obtain a comprehensive submission of publications from all NTU staff. The Theses collection will only be accessible to staff and students but other publications will be for open access. DR@NTU benefits academic staff by providing a permanent archive for their publications. A persistent URL is generated for each submitted item which can then be used as a link on any website. Information sessions will be organized to provide academic staff with more details about the benefits of the DR@NTU later.
ezSearch

ezSearch (http://ezsearch.ntu.edu.sg), a federated search and link resolver, was launched in January 2008. It is an implementation of MetaLib and SFX from Ex-Libris. ezSearch allows users to carry out 1 search across a few selected library databases. When the search result is displayed, the link resolver automatically links the found item to its full-text if there is a library subscription. It also provides other options if the library does not have the full-text. Before ezSearch, one has to log on to the A-Z journal listing to find whether the Library has the full-text of the retrieved item. The availability of ezSearch therefore saves users time and provides greater convenience of access.

LEAF

Another new system that was implemented and upgraded is our Library Enquiry Automated Feedback System (LEAF) (http://nanyang.custhelp.com/cgi-bin/nanyang.cfg/php/enduser/home.php). This is a web application that provides answers to commonly asked questions about the Library and its services. A user types in a keyword relating to a question he has about the Library and the system will respond with possible answers. The system is essentially a database of FAQs (Frequently Asked Questions) which has many useful web 2.0 features. The value of the system increases as more FAQs are added especially with users’ feedback and a fuller integration of the web 2.0 features. With LEAF, users can get answers about library services quickly without having to call in or send an email to library staff.

SUBJECT LIBRARY WEBLOGS

During the year, a number of subject libraries launched their own weblogs to disseminate news and information about library services, resources and tools to their users. The Art, Design & Media Library (ADML) and Asian Communication Resource Centre (ACRC) weblogs provide regular updates of new books and videos as well as inform users about happenings in the libraries and news in the art and media scene respectively. The Humanities & Social Sciences Library (HSSL) weblog, which was also the first implemented, provides book reviews and useful tips and information for students. Four other weblogs covering Engineering, Science, Business and Chinese libraries will be launched soon. To access the weblogs, visit http://www.ntu.edu.sg/Library/Home/Blogs/

BUILDING PROJECTS

The Library, together with OFPM, has been busy planning the expansion of the new Lee Wee Nam Engineering and Science Library (LWNES) and several other smaller building projects. The LWNES Library expansion project is a major undertaking involving the addition of space capacity by two and a half time to 15,000 sq metres. The proposed renovation designed by Look Architects will have a new façade wrapping around the circular building creating 2 large floor plates and a new basement. The interior design focuses on creating various configurations of user-centered spaces based on the Library’s concept of interplay between 4 types of user space. Although it was originally scheduled for completion in early 2010, the project has been postponed to 2012 in view of the current heated construction industry.

Expansion work is being carried out at the current HSS Interim Library, which also houses the Chinese collection. By end of March 2007, the HSS Library will be relocated to block S4-B3C (former Exam Hall C). The current HSS Library site will be converted to the Chinese Library. The new HSS Interim Library, at slightly less than 1,000 sq metres, will enable the Library to cater to its rapidly growing collection for a few more years. Though an interim library, it is planned with users’ needs in mind and we are confident that it will quickly become a gravitating point for students.

The Library also took over the management of the Wang Gungwu Library at the Chinese Heritage Centre in April 2007. Its capacity has also been increased through minor renovation and addition of shelving. The Library specializes in collections on overseas Chinese and complements our Chinese Library well. Minor renovation was also carried out at ACRC to create more shelf space and reading area.

A website will be put up soon to keep users posted on all the building and facility enhancement work. Altogether, the various building expansion work of the Library is aimed at creating and enhancing user space to create an ambience and environment that is conducive and learning and the pursuit of knowledge.
2000年，高行健以“其作品的普遍价值，刻骨铭心的洞察力和语言的丰富机智，为中文小说和艺术戏剧开辟了新的道路”荣获诺贝尔文学奖。

得奖作品《灵山》利用了一段在中国乡间的旅程，开始了一个寻找自我意识的心灵旅途，间接呈现了一段对于中国的回忆与缅怀。《灵山》因此被评为一部“无以伦比、罕见的文学杰作”。

2000 诺贝尔文学奖得主 — 高行健

高行健从1979年开始出版文学作品，至今已有超过100本著作。这包括了短篇小说、文章、戏剧作品、画册等等。他的作品也已被翻译成多种语言。

图书馆在2007年11月期间特别举办了关于高行健作品的展览。

文学作品
Soul Mountain / 灵山
Call no. PL2869.O128L755

戏剧作品
Signal Alarm / 绝对信号
Call No. PL2869.O128J93

文集
冷的文学：高行健著作选 / Cold literature
Call No. PL2869.O128L566

想知道更多高行健作品吗？

1. 利用图书馆网上目录(www.ntu.edu.sg/library/opac) 的高级检索 (advanced search)
2. 在“作者” (author) 或 “书名” (title) 栏里，输入“高行健”或“Gao Xingjian”

高行健

李梅瑜 leemy@ntu.edu.sg
中文学科馆员
DO YOU KNOW

CRCnetBase -
electronic books (e-books) for researchers and students!

David Tan :: cwтан@ntu.edu.sg
Senior Librarian (Acquisitions)

CRCnetBase provides some of the major reference and handbooks online for various subject area categories. NTU Library subscribes to CRCnetBase’s economics, engineering and science categories:

To access CRCnetBase:
1. Go to Library Homepage
   http://www.ntu.edu.sg/library
2. From the left-hand drop-down menu, click on Databases
3. On the Databases page, click on C under the alphabetical listing
4. Click on CRCnetBASE Titles
5. Provide your NTU network ID and password if prompted

焕然一新的中文图书馆及人文与社会科学图书馆

过南大的中文藏书都收在人文与社会科学图书馆，但随着馆藏的逐日增加，目前的图书馆已经不胜负荷。为了扩大馆藏空间，让师生们有更舒适的读书环境，南大图书馆特将现有的人文与社会科学图书馆改建成中文图书馆，并在隔壁大楼的第二层（S4-B3C）另设人文与社会科学图书馆。

ASTM
digital library

Lim Kong Meng :: ckmliim@ntu.edu.sg
Engineering Librarian (Civil & Maritime Studies)

The new ASTM Digital Library (DL) contains the electronic edition of nearly every ASTM book, paper or chapter from almost every piece of work published by ASTM. It provides over 30,000 papers and chapters and more than 400,000 pages of information. It includes:

• 1,000 Special Technical Publications (STPs)
• 50+ Manuals and Monographs
• 10,000+ Journal Articles
• 30,000+ Papers and Chapters
中文图书馆
改建后的中文图书馆占地面积1000平方米，提供阅读座位132个，藏书约6万册，中文期刊约450种，内容涵盖中国政治、经济、社会等多方面，但以文学、历史、哲学和语言学为主。

特藏室珍藏有一批珍贵的线装书，如武英殿版《康熙字典》、民初版《四部丛刊》、《四库全书珍本初镌》等。特别值得一提的是，我馆承蒙著名学者郑树森教授惠赠私人珍藏，其中包括一些中国现代作家的初版或绝版书，殊为难得。

另外，中文图书馆还订阅有丰富的中文电子资源，其中包括约10万册中文电子图书以及3大中文数据库，涵盖了大批中文期刊和报纸新闻。

人文与社会科学图书馆
新的人文与社会科学图书馆占地面积1000平方米，提供阅读座位100余个，藏书约2.7万册，以英文文学、社会学、心理学和语言学为主。

展望未来
这两座新的图书馆将继续以往的藏书发展方针，大力丰富馆藏，为南大的人文与社会科学学院提供更好的文献保障与参考咨询服务。


Access this database electronically from our Library’s database page.

To access ASTM Digital Library:

1. Go to the Library Homepage at www.ntu.edu.sg/library
2. From the drop-down menu on the left, choose “Databases”
3. In the Databases page, click on “A” at the alphabetically list
4. Click on “ASTM Digital Library”.

View the demo on how to search this digital library. Go to page (found next to ASTM Digital Library link and click on “Demo”).

ASTM Digital Library does not contain ASTM Standards full-text. To access ASTM Standards full-text:

1. Go to the Library Homepage at www.ntu.edu.sg/library
2. From the drop-down menu on the left, choose “Databases”
3. In the Databases page, click on “A” at the alphabetically list
4. Click on “ASTM Standards”.

Or

1. Go to the Library Homepage at www.ntu.edu.sg/library
2. From the drop-down menu on the left, choose “Databases”
3. In the Databases page, click on “Engineering” at the Subject List
4. Select “Standards”.
5. Click on “ASTM Standards”.
Accessing industry information, such as market analysis reports and industry news, is made easy with a wide range of online databases available through our Library Homepage. These databases cover almost every major industry sector. Let’s look at three such databases in more details.

### MarketLine

MarketLine offers a collection of industry profiles which covers more than 200 different industries. Each industry profile is an extensive research report of about 20-25 pages.

It also contains company information on 50,000 public and private companies across every major industry sector. It tracks M&A activities with its financial deals database.

It has country indicators provided by Datamonitor for 215 countries comprising both historical and forecast macro-economic, socio-economic and demographic data.

### Islamic Finance Information Service (IFIS)

IFIS focuses mainly on the developments in the Islamic financial world.

It is designed to meet the special requirements of Sharia-compliant finance industry participants. Information includes:

- Islamic financial guidelines
- legal content from regulatory bodies
- rankings of top industry players
- financial market information such as current news, events, academic and research papers.

Reports are available in English, Arabic, Farsi and Indonesian.

### Business Monitor Online

Business Monitor Online contains three service tiers:

1. **Country Risk**
   - Asia, Europe, Middle East, Africa and Americas.

2. **Industry Analysis**
   - Autos, chemicals, commercial banking, defence & security, food & drink, freight, transport, information technology, infrastructure, insurance, mining, oil & gas, petrochemicals, pharmaceuticals, power, telecommunications & tourism.

3. **Company Intelligence**
   - Company developments and company profiles

### To access these 3 business databases:

1. Go to Library Homepage at www.ntu.edu.sg/library
2. From the left-hand drop-down Go-To menu, choose Databases
3. Select Business from the Subject List
4. Scroll to find the database you want
5. Click on the Database Title in blue
6. Provide your NTU network ID and password if prompted
Tint Hla Hla Htoo :: hhhhtint@ntu.edu.sg
Librarian (Library Technology & Systems)

Tint manages systems that enable users to find and use digital resources effectively. She is also working on the development of the Institutional Repository and ezSearch.

She obtained her bachelor and master degrees in computer science from the University of Computer Studies, Yangon, Myanmar. With the changing environment of library systems, computer science plays an important role in enabling users to have quick and efficient access to information necessary for their research. Tint’s academic background in computer science helps bridge the technology needed to maintain the Library’s electronic resources.

During her study in NTU for MSc (Info Studies) degree, she took part in a research project conducted by Charles Sturt University (Australia) for National Library Board. She was also an intern at National University of Singapore Libraries. This experience encouraged her to pursue a career in librarianship.

Previous work experiences include working in her family’s business managing a small garment factory and a boutique, and being a consultant in an overseas education agency in Myanmar.

Tint has lived in Singapore for nearly two years and finds the different cultures amazing.

Pepe Marcus Lee :: pepelee@ntu.edu.sg
Assistant Librarian (Instructional Services)

Pep (commonly known by his best mates) has a “never say die” attitude in whatever he puts his mind to and is an avid fan of lifelong learning.

In his teenage years, he pursued a Diploma in Information Studies where he was intrigued by the spectrum of Library Science. It was during this time that he decided to pursue a career in this field. He undertook a part-time distant-learning program whilst serving National Service and received his BSc in Information Systems. To further his interest in library science, he is now a student with the Wee Kim Wee School of Communication and Information (WKWSCI) pursuing his MSc in Information Studies.

He joined the NTU Library as a librarian with the Instructional Services Division in Feb 2008. As he always says, “Dream, and Follow Through. Everything will fall into place eventually, just be patient and keep the faith.”

Personal interests include rugby, music, reading and frequenting pubs with friends.

Andria Lannon :: lannon@ntu.edu.sg
Senior Librarian (Information Services)

After gaining a degree in French and English Literature, Andria graduated from University College London with a Master in Library and Information Studies. Andria then went on to pursue a career in government libraries, mainly in the transport, marine and environment libraries, in and around Westminster, London. The most recent being the Department for Work and Pensions.

In her spare time Andria likes to swim, read, go to the theatre and cinema, and explore Singapore. She has joined the Friends of the Asian Civilisation Museum which gives weekly lectures and runs a book group.

“Coming to Singapore is a real adventure for me and everyone at NTU has been very welcoming. I am really enjoying the change of scene, different clientele and varied subject matter that a university environment offers.”

Michael Tan :: michaeltansc@ntu.edu.sg
Senior Librarian (Library Technology and Systems)

Michael joined the Library Technology and Systems Division in February 2008. He holds a Master in Knowledge Engineering from National University of Singapore and a MSc in Information Studies from Nanyang Technological University.

He has worked in the IT (Information Technology) and library environment for several years and was involved in several projects ranging from setting up computer laboratories, web design, electronic resource acquisitions and access, referencing, user training and digital rights management.

He is also the subject librarian for Chemistry Michael enjoys helping the NTU community in their search for information and he wants to enhance users’ information seeking experiences through use of Information and Communications Technologies (ICT).
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